



OFFICIAL

Spotlight On Case Studies

Community Safety Committee

Date: 29 April 2022

Agenda Item:

6

Submitted By: Director of Service Delivery

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| Purpose | To provide Members with examples of how the service meets the needs of vulnerable people within the community in its service delivery functions of prevention, protection and response. |
| Recommendations | That Members of the Community Safety Committee note the contents of this report. |
| Summary | The 'Spotlight On' case studies highlight just some of the excellent work that is being delivered across the communities of West Yorkshire. |

Local Government (Access to information) Act 1972

Exemption Category: None

Contact Officer: Scott Donegan, AM Service Delivery
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Background papers open to inspection: None

Annexes: Spotlight Ons

1 Introduction

- 1.1 WYFRS is committed to meeting the needs of West Yorkshire’s diverse communities. Members are aware that we direct our resources particularly towards the most vulnerable groups and individuals who are most at risk because of their lifestyles, behaviours or the way their protected characteristics, such as race, or religion or belief, influence their day-to-day life.
- 1.2 The Spotlight On case studies allow the Service to demonstrate to Members of the Community Safety Committee how we often go above and beyond in order to provide an excellent service to the people of West Yorkshire and keep vulnerable people safe

2 Information

- 2.1 The cases attached to this report showcase how our staff are working across districts in order to reduce risk and where required, respond to emergencies to provide a first class service to people in their time of need.

3 Financial Implications

- 3.1 There are no financial implications arising from this report. The activities carried out in the development of the work described come from existing revenue budgets and are supporting through collaboration with key partners.

4 Legal Implications

- 4.1 The Monitoring Officer has considered this report and has no observations to make at the time of submission of this report but may provide legal advice at the committee meeting and/or respond to any requests by Members for legal advice made at the meeting.

5 Human Resource and Diversity Implications

- 5.1 The ‘Spotlight On’ Case studies illustrate how the Authority meets the needs of service users who share a protected characteristics and how it fosters good relations, two key requirements of the Public Sector Equality Duty.
- 5.2 Equality Impact Assessment

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|---|-----------------|
| Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? (EIA guidance and form 2020 form.docx (westyorksfire.gov.uk)) | Yes / <u>No</u> |
| Date EIA Completed | DD/MM/YY |
| Date EIA Approved | DD/MM/YY |

The EIA is available on request from the report author or from diversity.inclusion@westyorksfire.gov.uk

6 Health, Safety and Wellbeing Implications

- 6.1 The activities described demonstrate our commitment to improving the health, safety and wellbeing of target groups across the respective districts. All such initiatives will have a focus around our key service priorities.

7 Environmental Implications

- 7.1 Several the risks highlighted in these documents could potentially have a significant impact on the environment locally and service wide, the plans show we have considered these risks and the actions we will take to mitigate the impact.

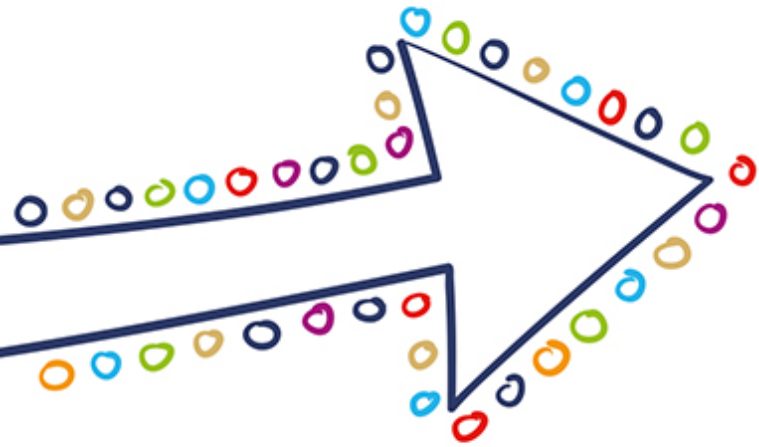
8 Your Fire and Rescue Service Priorities

- 9 The Spotlight On case studies attached provide examples of how we deliver against the following key service priorities 2020 - 23:

- We will reduce the risks to the communities of West Yorkshire
- We will work efficiently to provide value for money and make the best use of reserves to provide an effective service
- We will be innovative and work smarter throughout the service
- We will support, develop and enable our people to be at their best
- We will continue working towards delivering a more inclusive workforce, which reflects and serves the needs of the diverse communities of West Yorkshire

10 Conclusion

- 10.1 The documents presented to Community Safety Committee demonstrate how West Yorkshire Fire and Rescue Service have found innovative ways to make a positive contribution to the communities of West Yorkshire amidst the challenges posed by Covid.



Spotlight on...

Water Awareness Training #bewateraware



➔ What was the need, how was it identified?

In late 2020, a stretch of the River Wharfe at Ilkley was the first site in England to be designated for clean water bathing. The new status spans between Ilkley main bridge and Beanlands Island where our firefighters carry out water training.

This has always been a very popular site in warm weather, attracting hundreds of swimmers each day through the summer months. The council opposed the plan as they were concerned about the increase in already high numbers of visitors to the river and the risks associated with this.

In summer 2021, a teenager tragically lost his life in the same river at Grassington; around the same time one of our off-duty firefighters saved a boy from drowning by the bridge in Ilkley.

Water Awareness campaigns amongst agencies are ongoing, therefore the specialist water crews at Bingley decided to implement measures to improve the safety and effectiveness of an emergency response to a water incident by providing West Yorkshire Police responders with Water safety and awareness training.

The police can often be the first on scene at water related incidents, so it is vital they have an awareness of the risks involved.

➔ What did we do?

After discussions with the local Ward Officer, we made contact with our West Yorkshire Police colleagues based in Keighley, the base for the Ilkley neighbourhood policing team.

The police were very receptive to receiving input and could see the benefits of how this could improve our joint response to such incidents. We agreed some training dates in

February and March to be run from Ilkley Fire Station and at the river itself.

We developed a suitable training package with a mixture of theoretical and practice training that could be delivered over a half day.

➔ What difference did we make?

Feedback from the West Yorkshire Police officers that have attended the awareness training has been extremely positive and they have requested that the training be rolled out further and delivered to other police colleagues. After one of the training sessions, an officer stated - "I feel much safer with an understanding of the risks associated with a rescue from the river, I would be confident in implementing safety protocols if I arrived before Fire Service and of how we can work together effectively when you arrive".

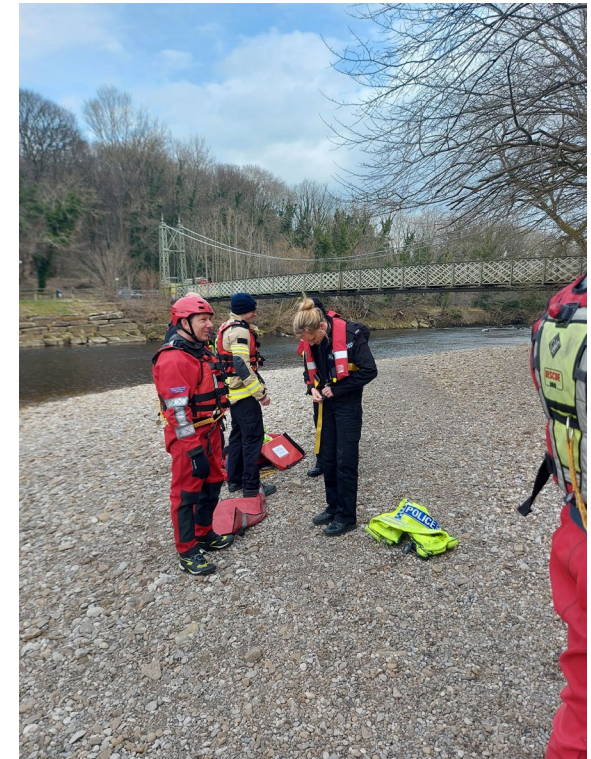
Training and improving the knowledge and safety of our emergency service partners not only benefits the responders but also improves the chance of a successful outcome for the casualty.

Due to the positive feedback for WYP we are looking at offering training to Bradford Council wardens who may be patrolling these areas at times of high activity throughout the summer.

➔ What are the keys to our success?

The key to our success is great partnership working throughout the district with agencies such as West Yorkshire Police, Bradford Council, and local volunteer groups, along with the dedication shown by Bradford District fire crews who proactively look and act upon initiatives to protect people swimming in the river by regularly engaging with those who use them.

Preventing this type of incident is the priority and a shared responsibility for the whole district. By working together, we can highlight dangers, reduce further incidents, and ensure emergency service responders are safe when called upon.



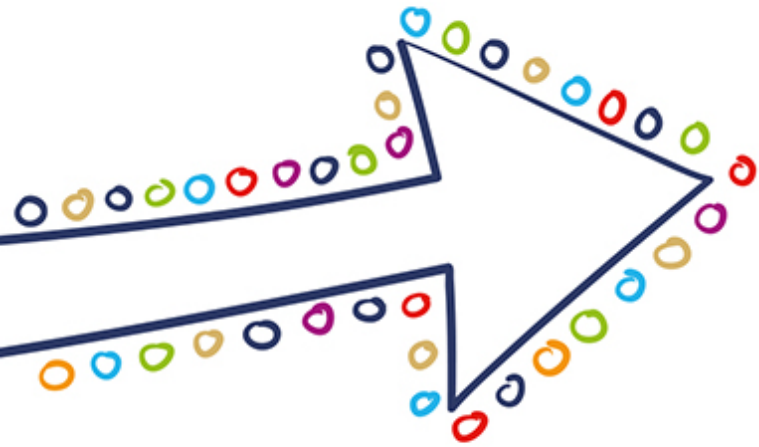
➔ Contact

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Spotlight on...

Calderdale Road Safety Roadshow...



What was the need, how was it identified?

In Calderdale we are continuously striving to prevent Road Traffic Collisions from occurring through our prevention and community engagement work. The Calderdale Safer Roads Group is a multiagency team working together to deliver education and action to reduce deaths on Calderdale roads.

Providing quality education is vital in keeping the residents, drivers and passengers of Calderdale safe. Please remember that although you may consider yourself a safe driver, it may be the effects of someone else's driving that impacts on you and your family's life forever. We all have a responsibility to keep our roads safe, and therefore the more drivers we educate the safer Calderdale will become. This is a life lesson for all ages and post evaluation proves that the road show has a huge impact on those attending, with the

real live scenarios greatly influencing attitudes towards road safety.



What did we do?

The Road Safety Roadshow has been running in Calderdale for a number of years, but due to COVID, the last two years haven't been possible. In 2022 we were determined to ensure that the roadshow would go ahead so the district team set about designing a show that would still pack a punch but could be delivered socially distanced if the restrictions were still in place. The team worked with West Yorkshire Police, Yorkshire Ambulance Service, HumanKind, Naomi Cherry Gough Foundation, Hilary Barber and Calderdale Community Safety Wardens to devise and deliver a two hour roadshow.



➡ What difference did we make?

This year we had 610 students attend from 6 schools. Feedback from the teachers and students on the day was really positive with a number of students commenting that it had really made them think about the decisions they make when either getting in a vehicle to drive or travelling as a passenger.






➡ What are the keys to our success?

Adopting a multi agency approach through the Calderdale Safer Roads Group has allowed us to develop and continuously improve the roadshow and the messages we are delivering. We are working on our engagement with more schools in the Calderdale areas and looking to have an even larger take up in November when we are planning the next event.

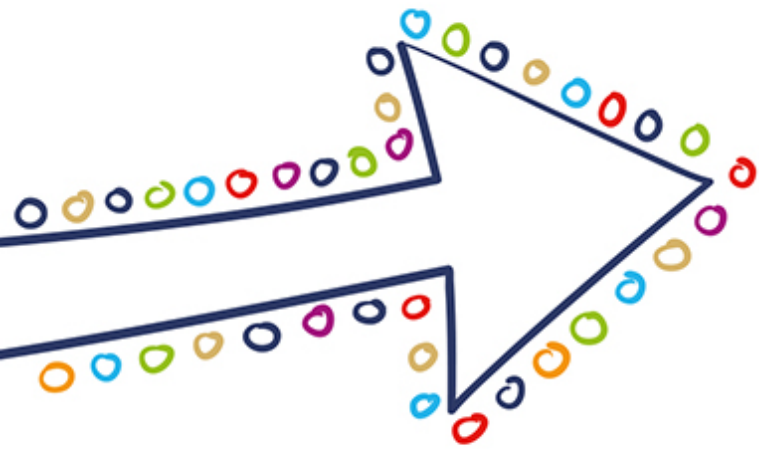
➡ What are we doing next?

Following the success of this event we are starting to plan the event in November, working with our current partners agencies as well as looking at the possibility of expanding the project team. We will be looking at the themes arising from November's road safety week and ensuring that those messages are delivered in November.

➡ Contact

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Spotlight on...

Slaithwaite Fire Station



▶▶ What was the need, how was it identified?

Slaithwaite Fire Station have been closely interlinked with Slaithwaite Mutual Aid since March 2020.

The volunteers are a group of community members looking out for the village of Slaithwaite.

The group was galvanised in helping to fight COVID-19 helping to ensure that no one went hungry and no one went lonely.

Throughout the pandemic, Slaithwaite Fire station personnel provided food parcels and targeted support alongside other local groups around the Colne Valley.

▶▶ What did we do?

Slaithwaite station held a Christmas appeal and received donations of food, gifts and clothing to help families and individuals in need and give a little something extra at Christmas.

WYFRS worked with partner agencies including The Salvation Army and distributed 100 food and toy hampers for around 130 children with an amazing 3 toys per person. These went out through individual requests, schools, family support workers and partner agencies. We also contributed items to a local High school for 45 wellbeing gift packs and through two local youth clubs to 75 more young people.



➔ What difference did we make?

“

"Thank you to everyone in the community who gave their time, money or donations to help those who are struggling, as well as all of the partners and schools who have worked with us on this since we set up the scheme."”

➔ What are the keys to our success?

The keys to success are ensuring the fire station is an integral part of the community.

Fire station personnel supported the village Christmas lights big switch on by helping with putting them up and holding a big switch-on night at the station. Santa led the procession from the village Christmas Tree down to the Fire Station with approx. 1,000 people attending. The night raised £300

which was split between the Christmas Lights and The Firefighters Charity.

➔ What are we doing next?

As an integral part of the Community, we will be re-commencing our MAGIC programme which was started in 2018 alongside Kirklees Council. Movement and Games In Chairs brings physical exercise to vulnerable and isolated people including those with disabilities and memory issues in a relaxing and sociable environment – something that has been greatly missed by many throughout the pandemic.

➔ Contact



Name Dale Gardiner

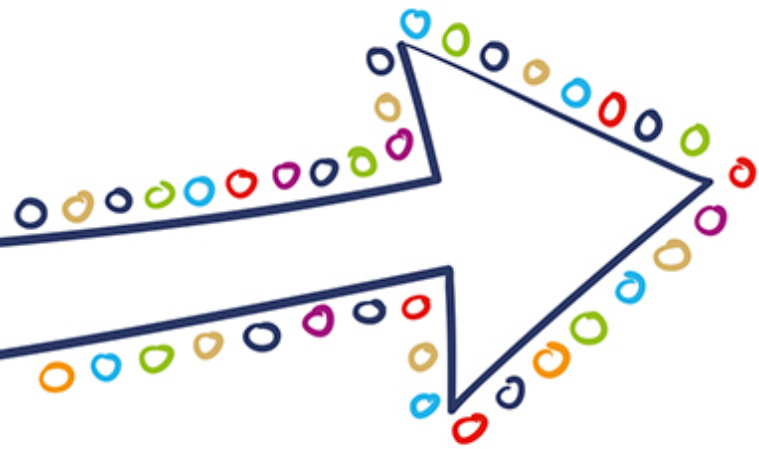


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Spotlight on...

Offload Leeds Rhinos Pilot



What was the need, how was it identified?

WYFRS staff work within a strong team environment that is both supportive and close knit. This compliments supporting one another with day to day or extreme situations that our personnel may experience. Recognising the strength associated within all this, Leeds District sourced a programme that uses a style of delivery that embodies and compliments an already established support system.

We recognised our crews were attending a higher number of people in crisis within our community, it was also recognised that there may be a correlation of this within our workforce also.

Leeds District set a challenging objective to establish a programme of support to enhance staff health and well-being. Contact was established with Leeds Rhino's who were delivering a health and well-being 'Offload' mental fitness programme.

This close partnership involves Leeds Rhinos Foundation delivering their

nationally acclaimed 'Offload' programme to our staff with the pilot being initiated within Leeds district.

The programme utilises the experiences of professional rugby league players in coping with pressure and challenging situations to help individuals manage their own mental health. The programme is complimented by ensuring it matches the diverse requirements of our workforce. The foundation recognises the similarities of the close working relationships and team centred approach WYFRS and Leeds District adopt.



What did we do?

Leeds District HR function worked with the Offload team to help ensure the programme was suited to not only the wellbeing needs but also practical elements such as our working shift patterns and appropriate duration of sessions. This resulted in the Leeds Rhinos Foundation tailoring their programme to meet the needs of West Yorkshire Fire & Rescue



Service, setting a mix of practical and theory-based 'fixtures' (including visits from ex-professional rugby league players) which are facilitated across three 2-hour sessions, during working hours. These sessions (or fixtures) have been booked and co-ordinated with the support district station Clerks Kate Cranshaw and Teresa Schofield.

All participation in the programme is voluntary and staff have the option of participating as much or as little as they feel comfortable with. The fixtures are delivered in a 'no-pressure' environment, and all information shared is treated in the strictest of confidence. The pilot is being delivered to two stations at a time and started with Hunslet and Moortown with a view that this will be widened to be delivered WYFRS wide.

Initial feedback has been exceptionally positive, with great engagement from the attending crews not just in the sessions themselves but that their eagerness to attend. We have had firefighters attend on their days off or change leave so that they can attend and have feedback that this was worthwhile after the session.

The programme has allowed us to introduce wellbeing and mental health awareness that not only focuses on oneself but the people we work with and service in the community. It further fosters the 'fire service family' feel we promote in Leeds encouraging support throughout the team. In addition to this it has allowed for additional HR welfare needs to be identified where previously they may have been missed which is a significant benefit to the WYFRS and individuals.

The programme has created a safe environment that allows participants to express themselves freely with as much or little participation as they feel comfortable with.



“Leeds Rhinos Foundation recognises that the team-centred approach and close working relationships engrained within WYFRS Leeds District which are very similar to that in the rugby league and sporting world!”

▶ What are the keys to our success?

The keys to success have been the co-ordinated partnership working between Leeds District via Leeds Rhino's Offload team to make sure the programme is tailored to the needs of our staff.

Further to this the recognition that a style of wellbeing delivery that has a non-clinical approach to discussing their mental health and using sporting analogies to support self-care has been a welcomed tone. Seen by the enthusiastic take up of the voluntary sessions.

▶ What difference did we make?



➔ What are we doing next?

The next phase of the pilot is to rollout to the remaining Leeds staff and review the feedback from participants. There are already sessions planned for some non-operational staff (ADC's / DPM / Prevention Assistants Team) and to plan how we can make this an accessible programme to the rest of our staffing structures.

Beyond this, working with the Occupation Health Team, the intention is to rollout the sessions across the whole of WYFRS staff.

➔ Contact



**Jim Hudson Assistant District Commander
Leeds District**

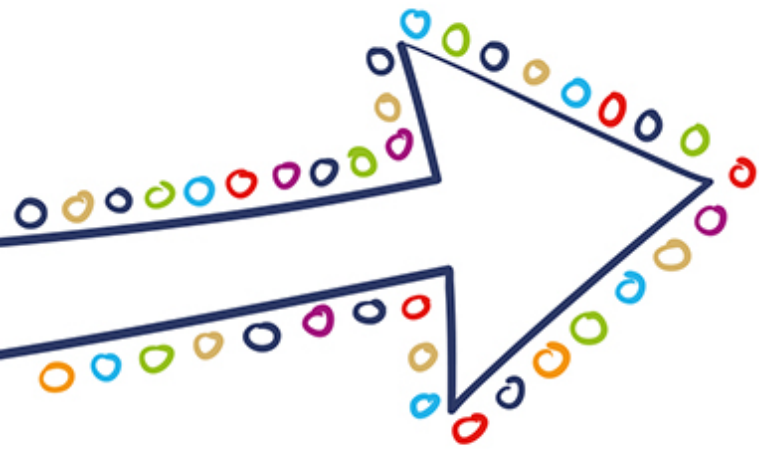


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Spotlight on...



Wakefield District – Road Traffic Collisions Education Initiative

➔ What was the need, how was it identified?

At the end of 2019, and pre-Covid 19 pandemic road traffic collisions (RTC's) were above the set performance targets by 14%. We had previously worked with several schools and academies targeting year 7 and age 16+ age groups. Managing the risk to the communities of Wakefield from the dangers of RTCs is a key priority in our district action plan. Our aim is to be innovative in our approach, encouraging our staff, partners, and local communities to suggest new ideas to target young people that could get behind the wheel in the near future. Watch Manager (WM) Richard Hames has two children due to start driving and wanted to ensure that young people of that age

were fully informed of the dangers and significant impacts that distraction or dangerous driving can be if resulting in collision.

➔ What did we do?

WM Hames has been the project lead and driven this initiative with support from the district team, central prevention, and stations across Wakefield. His passion and determination to deliver a real impactful message to young people, to prevent them been involved in an RTC and therefore reducing risk of them suffering life changes injuries or even been a fatality has led to delivery of awareness sessions to the target age groups. It involves a short classroom-



based theory session then a practical demonstration of an RTC extraction. The aim being to put the young people in the car to experience the stressful situation.



The project is a pilot, and we have authorised several sessions to ensure we were able to facilitate the events, have an impact and get positive feedback from partners and those young people involved. The original aim was to target all secondary schools and academies.

Through collaborative working and speaking to schools and partners the target audience has developed to include targeting those younger children that are potentially at higher risk of getting into vehicles or those not engaged with schools. Discussions with pupil referral units has been extremely positive and the first session was delivered at 'The Hut' in Castleford. The pupils involved are at risk of getting into vehicles and the education is vital to show them the consequences.

We have involved the HART team from Yorkshire Ambulance Service to further add impact, knowledge, and experience to inform young people of the horrific injuries that could occur if involved in a crash. They have several training dummies that can simulate catastrophic bleeding or cardiac arrest and then demonstrated how that casualty would be treated.

This also aids our multi- agency training and builds relationships with our operational crews.



➔ What difference did we make?

We reached individuals within the community who are vulnerable and challenging, feedback from the groups was extremely positive. We hope to have a real impact on those younger drivers or those using vehicles illegally to highlight the real and significant risk to them. The ultimate difference is seeing less injuries and fatalities on our roads due to recklessness behaviour.

Working with key partners and young people we hope to see less injuries and fatalities on our roads

➔ What are the keys to our success?

The key to our success was effective communication and partnership working. The willingness of WM Hames within the district to look at new ways of working and create an innovative solution to reach those young people about to start driving.

➔ What are we doing next?

Once the pilot sessions are completed and feedback is reviewed and assessed we will look to expand the initiative across the whole district, our ambition is to deliver road safety awareness education to all secondary schools and academies. We want as many young people as possible to see the impactful training to fully understand the risks they could face and the dreadful consequences following an RTC. WM Hames plans to contact schools, youth groups and other service providers to offer the session to them.



We are also exploring the opportunity to deliver a similar session around water safety and cold-water shock to young people. Sadly in 2021 we saw several children die from swimming or jumping into open water sites. If we can get people to fully understand the risks they face when near open water, we hope they then make the right choices and don't enter it or inform friends of the dangers.

➔ Contact



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Spotlight on...

SEN GRIT programme



➔ What was the need, how was it identified?

WYFRS Youth Interventions team deliver a range of programmes that provide young people with the opportunity to develop character, resilience, and skills for the future in order to be a catalyst for change in the lives of young people.

The 10-week GRIT programme supports young people to discover their resilience, develop their confidence and increase their teamwork abilities.

The GRIT programme is delivered throughout West Yorkshire and is popular with partners who are looking to help young people gain such skills.

➔ What did we do?

In September 2021 we delivered a practical, 10-week GRIT programme from Killingbeck Fire Station.

We adapted our standard GRIT programme to make sure it was accessible to the students from John Jamieson Special Education School in East Leeds.

The programme was aimed at building the confidence of the students and developing the skill of resilience. We looked at ways that the students could have the full practical experience of a GRIT programme, as well as engaging with key safety messages. The overall aim was to make sure the young people developed confidence and learnt valuable skills while taking part in practical firefighting activities.

While on station, the young people took part in classroom activities which then linked to the practical drill square sessions. One of these sessions looked at fears and ways to overcome them. This was linked to using the ladders in the drill square, something the group had unanimously said they feared and would not do. The young people were all so proud of themselves following this session as they dug deep and climbed to the top of the tower using the internal ladders.

In addition to practical skills, the young people also learned; how to be safe as passengers in a vehicle, basic home fire safety and the effect of Anti-Social Behaviour on the emergency services.



At the end of the programme the young people were asked to design a scenario to demonstrate their practical skills and teamwork in a final Pass Out Parade. Their scenario included using the hose reel to put out a 'car fire', connecting the 10m hoses to put out a 'building fire', climbing to the first floor to check for further danger and rescuing a casualty, AKA Peppa Pig, who was trapped in the building.

The Pass Out Parade was attended by the head of their school as well as the crew on duty. Everyone was impressed with the work they had completed and proud of the speeches made when the young people returned to the classroom.

➡ What difference did we make?

7 young people engaged with and completed the programme. At the end of the 10 weeks, not only had the young people developed a range of new skills, but they had also strengthened the bond they already had and further developed their teamwork ability.

One of the young people had been very shy and lacking self-confidence when she started the programme but by the time the Pass Out Parade came around, she was the crew commander and had definitely found her voice!

The young people who engaged with the programme had a diverse range of support needs and throughout the 10 weeks they all made amazing individual progress.

This programme enabled young people to learn new skills, discover new talents and take the next positive step in their lives.

➡ What are the keys to our success?

Having a dedicated, passionate and enthusiastic team of people who are committed to improving the lives of young people across West Yorkshire.

In addition to our specialist Youth Intervention Trainers, the operational Youth Intervention Instructors that deliver this programme have a background and passion for their roles within West Yorkshire Fire and Rescue Service.

The success of this programme was also due to the amazing group of young people who attended, as well as the dedicated school staff who were involved every step of the way, learning the skills alongside their students.

➡ What are we doing next?

It was great to have the young people from John Jamieson back on station with us following the pandemic and we hope to work with them again and welcome a new group of young people onto station with us in the next academic year.

The Youth Interventions team work with a wide range of partners across West Yorkshire to deliver programmes aimed at being a catalyst for change in the lives of young people. For more information on the programmes we deliver contact us.

➡ Contact



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OFFICIAL

Performance Against PMI Targets 2021 / 2022

Community Safety Committee

Date: 29 April 2022

Agenda Item:

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Submitted By: Director of Service Delivery

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| Purpose | To inform Members of Community Safety Committee of the performance against the 2021/22 performance outcome targets. The report specifically looks at the performance covering April 2021 – March 2022. |
| Recommendations | That Members of the Community Safety Committee note the contents of the report. |
| Summary | This report provides details of the performance against the outcome targets. |

Local Government (Access to information) Act 1972

Exemption Category: None

Contact Officer: Scott Donegan, AM Service Delivery
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Background papers open to inspection: None

Annexes: None

1 Introduction

- 1.1 The attached reports show the performance across West Yorkshire against the outcomes targets that were set for the year 2021/22.
- 1.2 The performance report covers the reporting period from 01 April 2021 to 24 March 2022. Full year data was not available at the time the report was submitted.
- 1.3 Members of the Community Safety Committee approved the methodology for setting the annual targets against a range of incident types using a 3-year rolling average. The District Management teams measure, monitor and evaluate the performance against these targets at regular intervals throughout the year.

2 Information

- 2.1 The Performance Management System and the WYFiremap tool allows managers and staff to monitor incident activity using real time data sets. Incidents can be plotted onto a map so geographical trends can also be identified.
- 2.2 As the dates of the meeting cycle have meant we are unable to perform on full year data a full report including detailed district commentaries will be presented to members at the next Community Safety Committee.

Performance across West Yorkshire for the following indicators is set to meet or exceed the set targets:

Arson

- 2.3 The performance across all arson incidents stronger than in the same period of the previous year. We have attended 5446 recorded deliberate fires in the year to date compared to 5472 in the previous year. Overall, arson is on track to achieve the agreed target by over 16%.

Arson – Primary Fires

- 2.4 Primary fires are the more serious fires that harm people or cause damage to property.
- 2.5 Primary fires have one or more of the following characteristics:
- Fires in buildings and vehicles that are not derelict or in outdoor structures
 - Any fire involving casualties or rescues
 - Any fire attended by more than 5 pumping appliances
- 2.6 In this reporting period, we attended 1036 primary deliberate fires, compared to 1153 in the previous year. This is a 10% reduction for the year and 26% under the three year target. Over half of the recorded primary fires (601) were in vehicles, with 169 dwelling fires and 131 fires in non-domestic properties and it is pleasing to note that all of these have reduced compared to the previous year

Dwelling Fires

- 2.7 The performance up to 24th March 2022 indicates we are on track to exceed the target for this year by over 6%. We have attended 1045 dwelling fires over the reporting period. This is two lower than the same period 2020 – 21 and 96 under the three-year average.
- 2.8 The number of safe and well visits undertake has returned to our pre-covid rate. Work is now being undertaken to refresh our referral partnerships and investigate opportunities to improve our reach into the most vulnerable communities and to identify the individuals most likely to need support.

Non-Domestic Building Fires

- 2.9 There have been 46 additional fires in this category compared to the figure from the previous year (336 compared to 290). In 2020 / 21 a large number of properties were closed due to covid and this gives a false impression. The three-year target is being achieved by over 17% and this years performance is the strongest we have seen for over five years.
- 2.10 We continue to deliver Site Specific Risk Information (SSRI) visits and have placed significant investment in the Fire Protection Team to make our built environment and workplaces as safe as possible. The service understands the economic cost of fires in commercial properties with many companies failing to recover from a serious fire. It is essential that we continue to work across our business communities to keep fire safety high on the agenda.

Fire Related Injuries

- 2.11 Fire related injuries are arguably one of the most important indicators when it comes to the effectiveness of prevention, protection and response activities. For the year 2021 / 22 we have recorded 128 fire related injuries, this is best performance we have ever seen against this target. It is disappointing to report that there have been eight accidental dwelling fire fatalities this year. Of these, six were started by smoking material. Smoker cessation and safer smoking advice is provided as part of every safe and well check and learning from these incidents will inform the delivery of our future prevention activities.

Actual Rescues

- 2.12 Performance against this target has not been as strong when compared to last year. This is mainly due to an increase in road traffic collisions as people returned to our road networks. Although we have seen more rescues than last year we have still performed well against the three year average and have achieved the target by over 28%.

Road Traffic Collisions

- 2.13 During the Covid Pandemic, the reduction of traffic on the county's road network led to the most significant improvement across all our performance indicators. Each of our district teams are represented within their respective road safety partnerships and we also hold a seat on the West Yorkshire Road Safety Executive. We have built on our school delivery model and work in partnership to deliver local event. This has resulted in this target being achieved by over 10%

Arson – Secondary Fires

- 2.14 Secondary fires are less serious and generally less information is collected following a secondary fire. They tend to involve accumulations of rubbish and 'vegetation' which is mainly grass fires during warm, dry periods. Compared to the same period in 2020 / 21 there has been an increase in secondary fires (91), however we are on track to meet the three-year average target by over 13%. Nuisance fire setting and antisocial behaviour will be a key priority for the district teams in 2022 / 23.

Performance across West Yorkshire for the following indicators is projected to be within 10% the set targets:

Total Activity

- 2.15 There has been an increase in the total number of incidents attended in 2021 / 22 compared to the previous year. As people returned to the workplace, use our road networks and make the most of the county outdoor spaces we saw an increase in related incident types.

Malicious False Alarms

- 2.16 We saw a significant spike in the number of malicious false alarms in the summer of 2021 / 22. We have worked hard to support landlords, school and detention establishments to reduce this type of incident. Since January 2022 we have seen performance against this target steadily improve. This target has been missed by 34 incidents which can be accounted to two separate properties.

Prevalence of False Alarms

- 2.17 We have not achieved our target for false alarms against the three year average. The three year average indicator has been missed by over 7%. We have seen a change in working habits and a shift to more independent living arrangements for people who previously lived in care. We will continue to work across our communities, with care providers and businesses to reduce the number of unwanted fire signals.

Performance across West Yorkshire for the following indicators is not on track to meet the set targets:

- 2.18 There are no performance indicators outside the 10% range for performance.

3 Financial Implications

3.1 There are no financial implications resulting from this report

4 Legal Implications

4.1 The Chief Legal & Governance Officer has considered this report and has no observations to make at the time of submission of this report but may provide legal advice at the committee meeting and/or respond to any requests by members for legal advice made at the meeting.

5 Human Resource and Diversity Implications

5.1 All initiatives to reduce the numbers of incidents we attend are focussed on those more vulnerable. Effective working with key partners across the districts continues to develop and we are starting to recognise that our strategy of concentrating our resources towards risk and vulnerability is increasing our effectiveness.

5.2 We are spending much less time with people who have little or no risk from fire and an increasing percentage of time on prevention activities is being spent in the right areas, dealing with those most vulnerable.

5.3 The Safer Communities Board continues to provide oversight and governance for the implementation of prevention strategies and this forum ensures that stakeholders from departments across the service have a say in how the prevention service is being delivered. This includes diversity and inclusion and representative bodies.

6 Equality Impact Assessment

| | |
|---|----------|
| Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? (EIA guidance and form 2020 form.docx (westyorksfire.gov.uk)) | No |
| Date EIA Completed | DD/MM/YY |
| Date EIA Approved | DD/MM/YY |

The EIA is available on request from the report author or from diversity.inclusion@westyorksfire.gov.uk

7 Health, Safety and Wellbeing Implications

7.1 The health, safety and welfare of all WYFRS staff involved in responding to emergency incidents is one of the key priorities contained within the Your Fire and Rescue Service 2020 - 2023 CRMP document. The district command teams actively monitor the health and safety of staff following incidents and have welfare provisions in place for any specific incident type where crews may witness distressing scenes with support available through local managers and the Occupational Health and Safety Unit.

8 Environmental Implications

8.1 There are no environmental implications arising directly from this report.

9 Your Fire and Rescue Service Priorities

- We will reduce the risks to the communities of West Yorkshire
- We will continue to develop ways of working which improve the safety & effectiveness of our firefighters
- We will work efficiently to provide value for money and make the best use of reserves to provide an effective service
- We will be innovative and work smarter throughout the service
- We will invest in information and communication technology, digital and data, to deliver our service in smarter ways

10 Conclusions

- 10.1 Members of the Community Safety Committee are presented this report as part of an ongoing commitment to demonstrate the priority that WYFRS places in prevention and early intervention and how we judge the success of our activities through the performance 'outcomes' targets that we set each year.
- 10.2 Through 2021 / 22 we have seen some residual hangover from the Covid Pandemic and as we move into 2022 / 23 there will still be an element of uncertainty as communities adapt to new ways of working and living their lives.
- 10.3 Performance up to 24th March 2022 has demonstrated some extremely positive results when compared against the three-year average target. Particularly those which have the most significant impact on lives, communities, and infrastructure.
- 10.4 We will continue to work across the districts to identify areas where performance against these targets is strong to share best practice and put plans and measures in place to address areas where we need to improve as part of wider community safety partnerships.

West Yorkshire Fire and Rescue Service

Performance upto 24th March 2022

| WEST YORKSHIRE FIRE AND RESCUE SERVICE - PERFORMANCE MONITORING SYSTEM | | | | | |
|--|--|---|---|--|--|
| DEFINITIONS | | | | | |
| 3 YEAR AVG TARGET (Previous 3 Years) | Average performance from the previous 3 financial years, used as the target for this current year | | | | |
| SAME PERIOD LAST YEAR (Previous Year) | Cumulative total for the same period in the previous year | | | | |
| TOTAL SO FAR (Current Year) | Cumulative total for current year so far | | | | |
| PROJECTION AGAINST 3 YEAR AVERAGE (Current Year) | Comparison of projected annual activity against the 3 year average target – Red (outside 10% of target), Amber (within 10% of target), Green (target achieved or exceeded) | | | | |
| END OF YEAR PROJECTION (Current Year) | Projected value at the end of the financial year based on Total So Far and the number of days remaining | | | | |
| | 3 YEAR AVG TARGET (2017/20) | SAME PERIOD LAST YEAR (2020-24/03/21) | <i>[values to 24 Mar 2022 23:59:59]</i> | | |
| | | | TOTAL SO FAR (2021/22) | AGAINST 3 YEAR AVG (2021/22) | END OF YEAR PROJECTION (2021/22) |
| Arson | 6641 | 5472 | 5446 | -16.4% | 5552 |
| Arson - Primary Fires | 1445 | 1153 | 1036 | -26.9% | 1056 |
| Arson - Secondary Fires | 5196 | 4319 | 4410 | -13.5% | 4496 |
| Actual Rescues | 1655 | 866 | 1154 | -28.9% | 1177 |
| Total Activity | 23990 | 23174 | 24259 | 3.1% | 24733 |
| Dwelling Fires | 1141 | 1047 | 1045 | -6.6% | 1065 |
| Non-Domestic Building Fires | 416 | 290 | 336 | -17.7% | 343 |
| Prevalence of False Alarms | 10439 | 10590 | 10982 | 7.3% | 11197 |
| Fire Related Injuries | 193 | 149 | 128 | -32.4% | 131 |
| Road Traffic Collisions | 655 | 423 | 576 | -10.3% | 587 |
| Malicious False Alarms | 348 | 267 | 375 | 9.9% | 382 |
| COMMENTS RELATING TO PERFORMANCE INDICATORS | | | | | |
| | | | | | |



OFFICIAL

Arson Convictions 2022

Community Safety Committee

Date: 29 April 2022

Agenda Item:

8

Submitted By: Director of Service Delivery

Purpose

This report gives details of the arson convictions for the period September 2021 – January 2022, where the Fire Investigation Team from West Yorkshire Fire and Rescue Service (WYFRS) provided expert witness statements to the Crown Prosecution Service.

Recommendations

That Members of the Community Safety Committee note the contents of this report.

Summary

The Arson Convictions where expert witness evidence from West Yorkshire Fire Investigation Officer was used for prosecution are included within this report

Local Government (Access to information) Act 1972

Exemption Category: None

Contact Officer: Scott Donegan, AM Service Delivery
Scott.Donegan01@westyorksfire.gov.uk

Background papers open to inspection: None

Annexes: None

1 Introduction

- 1.1 For the period 22 September 2021 to 31 January 2022, West Yorkshire Fire and Rescue Service (WYFRS) Fire Investigation Unit Officers (FIOs) investigated the origin, cause and development of fire in 60 incidents.
- 1.2 For a number of these incidents the police require expert witness statements to assist them in the preparation of a case file for consideration by the Crown Prosecution Service (CPS) in relation to individuals being charged with arson offences.
- 1.3 West Yorkshire Police Witness Care routinely update Fire Investigation Officers on the progress of those cases whereby the Fire Investigation Officer may have been required to attend court and give evidence. In many of the other cases, a robust expert witness statement has resulted in those accused of arson pleading guilty to the alleged offence, and there has been a subsequent conviction.
- 1.4 The fire investigation unit is not routinely updated on the outcome of these cases, but the unit endeavours to follow up on them to ensure we can produce the most accurate statistics that closely reflect our value to West Yorkshire Police and the communities we serve.
- 1.5 This report provides an overview of the cases where expert evidence submitted by the Fire Investigation Team from WYFRS has been used by West Yorkshire Police and the CPS to aid in securing convictions.

2 Information

- 2.1 For 18 of the 60 incidents, the WYFRS FIO supplied West Yorkshire Police with expert witness statements. Additionally, in one case, an in-depth report, legislatively compliant with Part 19 of the Criminal Procedure Rules, was produced.
- 2.2 For the period 22 September 2021 to 31 January 2022, the following new outcomes have been established:
- 13 cases are being progressed through the judicial system.
 - 9 of which have found defendants guilty, with sentences totalling 38 years and 6 months. Sentencing is pending on 2 cases.
 - One 2-year community Order.
- 2.3 WYFRS continues to provide Fire Investigation Officers 24/7 to a range of incidents to support response arrangements. The FIO's often return to scene and work with Police investigators and/or the Health & Safety Executive to establish the cause of fire.
- 2.4 Understanding the cause of fire also informs our prevention, protection and response activities.
- 2.5 The table below shows the cases whereby the Fire Investigation Unit has obtained an update on the progress of cases currently being progressed through the judicial system.

| INCIDENT | DATE | FIRE DETAILS | SENTENCE | PRISON/ COMMUNITY SENTENCE |
|------------|-----------|------------------------------|--|--|
| 1947029278 | Dec 2019 | Hotel room | Arson being reckless as to whether life is endangered | Trial 19/04/2022 |
| 2047014955 | Apr 2021 | Flat | Arson with intent to endanger life, assault by beating of an emergency worker, arson with recklessness as to whether life was endangered | 3 years 6 months imprisonment |
| 2047029210 | Oct 2021 | Flat – Student Accommodation | Arson with recklessness as to whether life was endangered | 2 year community order with supervision, and up to 30 rehabilitation days with probation service – (this case is duplicated below in orange) |
| 2147012250 | May 2021 | House | Arson being reckless as to whether life is endangered | 23/11/21 case dismissed due to a lack of evidence. |
| 2147015875 | June 2021 | House | Arson (further clarification to follow) | Found guilty of damage to property. 12 months Conditional Discharge |
| 2147006046 | Mar 2021 | House | 2xMurder, Arson with intent and perverting the course of justice. | Sentenced to a minimum of 30 Years |
| 2147018442 | July 2021 | Sheltered Accommodation | Arson being Reckless as to Whether Life was Endangered | Sentenced to 16 months |
| 147021407 | Aug 2021 | House | Arson Reckless | Sentenced to 18 months |
| 2147024380 | Oct 2021 | Flat | Arson being reckless as to whether life is endangered | Guilty plea 03/11/21. Sentenced to 2 years. |
| 2147000066 | Jan 2021 | House | Arson with intent to endanger life | Trial is set for 30/05/2022 |
| 2047022341 | Sep 2020 | Flat | Arson being reckless as to whether life is endangered. | Trial 31/01/2022. Found not guilty |
| 2147014554 | June 2021 | High Rise | Arson being reckless as to whether life is endangered. | He must serve a custodial term of four years and three months, two-thirds of which must be spent in custody, followed by a further two years on licence. |

3 Financial Implications

3.1 There are no financial implications arising from this report.

4 Legal Implications

4.1 The Monitoring Officer has considered this report and has no observations to make at the time of submission of this report but may provide legal advice at the committee meeting and/or respond to any requests by Members for legal advice made at the meeting.

5 Human Resource and Diversity Implications

5.1 There are no human resource or diversity implications arising from this report.

6 Equality Impact Assessment

| | |
|---|----|
| Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? (EIA guidance and form 2020 form.docx (westyorksfire.gov.uk)) | No |
|---|----|

7 Health, Safety and Wellbeing Implications

7.1 The health and safety of our staff attending incidents is our priority. We ensure that Fire Investigators work in pairs where possible and they also work alongside Police investigation teams at more serious incidents.

7.2 The Fire Investigation Officer team are often left at the scene of the most harrowing incidents. In addition to regular contact when they are on-scene, a thorough mental health support programme has been established.

8 Environmental Implications

8.1 Understanding the cause of fire does support West Yorkshire Fire and Rescue Service in learning from emergencies we respond to. This allows the service to develop prevention activities, advice and training which reduces the likelihood of future incidents and support a more effective response.

9 Your Fire and Rescue Service Priorities

9.1 This report links with the key 2020 – 23 service priorities below:

- Reduce the risks to the communities of West Yorkshire
- Support, develop and enable our people to be at their best
- We will continue to develop ways of working which improve the safety & effectiveness of our firefighters

10 Conclusions

10.1 The Fire Investigation Officers working within WYFRS often provide vital evidence at court for criminal prosecution of arson cases. Their training and experience of dealing with fire investigation work is an essential element of the judicial process.



OFFICIAL

District Priorities Annual Update

Community Safety Committee

Date: 29 April 2022

Agenda Item:

9

Submitted By: Director of Service Delivery

| | |
|------------------------|---|
| Purpose | This report provides Members of the Community Safety Committee with a year ending performance update from each District Commander in relation to their respective annual district priorities. |
| Recommendations | That Members of the Community Safety Committee note the contents of this report. |
| Summary | This report provides information on the progress against the District Action Plans for the 2022 / 23. |

Local Government (Access to information) Act 1972

Exemption Category: None

Contact Officer: Scott Donegan, AM Service Delivery
Scott.Donegan01@westyorksfire.gov.uk

Background papers open to inspection: District Plans

Annexes: None

1 Introduction

- 1.1 This report provides an update against the district priorities which form part of the annual district plan. The district priorities were presented to Members of the Community Safety Committee on 30th April 2021 with a commitment to deliver an update after six months and then a final update at the end of the year.

2 Information

- 2.1 The West Yorkshire Community Risk Management Plan, 'Your Fire and Rescue Service 2020 – 2023' identifies 10 strategic objectives which will contribute to the West Yorkshire Fire and Rescue Service achieving its aim of 'Making West Yorkshire Safer'.
- 2.2 Each of the district commanders has articulated in their local district plan how they will deliver these strategic priorities at a local authority level. This report provides an update from the district commanders on the progress they have made in achieving these local priorities.
- 2.3 Members of the Fire and Rescue Authority are encouraged to seek regular updates on key areas of work across their areas through discussions with their respective District Command team.
- 2.4 The District Priorities have proved useful in that they allow local activity to be monitored and updates to be provided to senior managers and members of the Fire and Rescue Authority.
- 2.5 The Plans are available on the district pages of the West Yorkshire Fire and Rescue Service internet site.

3 Financial Implications

- 3.1 There are no financial implication resulting from this report

4 Legal Implications

- 4.1 The Monitoring Officer has considered this report and has no observations to make at the time of submission of this report but may provide legal advice at the committee meeting and/or respond to any requests by Members for legal advice made at the meeting.

5 Human Resource and Diversity Implications

- 5.1 There are no internal HR or Diversity implications arising from this report.

6 Equality Impact Assessment

| | |
|---|-----------------|
| Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? (EIA guidance and form 2020 form.docx (westyorksfire.gov.uk)) | Yes / <u>No</u> |
| Date EIA Completed | DD/MM/YY |
| Date EIA Approved | DD/MM/YY |

The EIA is available on request from the report author or from diversity.inclusion@westyorkshire.gov.uk

7 Health, Safety and Wellbeing Implications

- 7.1 There are no direct health, safety and wellbeing implications resulting from this report
- 7.2 Each District has plans in place to cover the health, welfare, and wellbeing of staff in line with the service priorities.

8 Environmental Implications

- 8.1 The district plans refer to specific environmental challenges in relation to the preparation for and response to notable weather events such as flooding and wildfires. By responding more effectively to these types of emergencies the service mitigates the impact on the environment.
- 8.2 As we have implemented smarter ways of working we are seeing a reduction in road travel and a move away from paper based systems which improves the sustainability of the organisation.

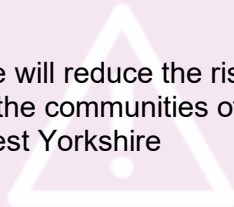
9 Your Fire and Rescue Service Priorities

- We will reduce the risks to the communities of West Yorkshire
- We will continue to develop ways of working which improve the safety & effectiveness of our firefighters
- We will work efficiently to provide value for money and make the best use of reserves to provide an effective service
- We will be innovative and work smarter throughout the service
- We will invest in information and communication technology, digital and data, to deliver our service in smarter ways
- We will support, develop and enable our people to be at their best
- We will use the HMI-CFRS assessment of 'Good' in all areas as a foundation to implement our improvement action plan with the aim of delivering an outstanding service
- We will promote environmentally friendly ways of working, reduce waste and raise awareness amongst staff to both fight climate change and respond more effectively to incidents driven by extreme weather events
- We will actively look for opportunities to implement learning from the Grenfell Inquiry to improve how we respond to high rise emergencies and other foreseeable risks
- We will continue working towards delivering a more inclusive workforce, which reflects and serves the needs of the diverse communities of West Yorkshire

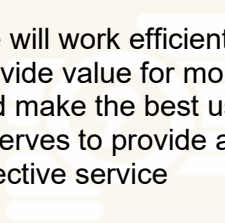
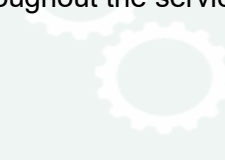
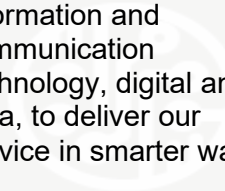
10 Summary


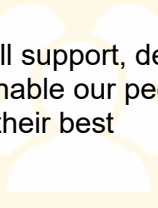
- 10.1 The attached priority updates are provided to inform Members of the Community Safety Committee how each District has delivered against the actions and objectives set out in the respective plans for 2021/22.
- 10.2 These plans show how each of the district are contributing to achieving West Yorkshire Fire and Rescue Service's Strategic Priorities and how community risk management is delivered at local level.

Leeds District Priorities Update – GM Toby May

| | | |
|--|--|--|
| <p>We will reduce the risks to the communities of West Yorkshire</p>  | <p>We will continue to deliver the Safer Communities Prevention Strategy.</p> | <p>Throughout recent Covid waves and the associated challenges, we have continued to focus on the need to provide and deliver the safer communities strategy within Leeds. Our District Prevention Team and Operational Crews have continued to visit the most vulnerable members of our communities completing 4,500 Safe & Well visits during 2021.</p> |
| | <p>Actively engage with the community and partners to identify risk, reduce vulnerability, and support those most in need.</p> | <p>We have maintained focus on rebuilding and cementing relationships with key partners within Leeds, which to a degree, were inevitably impacted by Covid.</p> |
| | <p>Deliver a close working relationship with Safer Leeds and Housing Leeds.</p> | <p>We have maintained close contact with Leeds City Housing and other partners to ensure referrals of vulnerable members of our communities are acted upon and completed. We have also maintained contact with cross border partners in North Yorkshire Fire & Rescue Service to exchange operational learning. We have enhanced the District social media streams to match our aspiration of reaching as many people and partners as possible. We will look to build on this work with the widening of social media platforms within District as part of our community engagement strategy.</p> |
| | <p>Learn from Serious Incident Reviews and lead in the development of improved service delivery.</p> | <p>We have maintained a close working relationship with Housing Leeds (Leeds City Council), having three members of their team seconded into our District Prevention Team. We continue to work with other organisations such as Retirement Life, Leeds Federation of Housing and other independent social housing providers to support residents and reduce risk in residential housing properties across Leeds, making people safer.</p> |
| | <p>We will continue to support, deliver, and progress the Falls Response.</p> | <p>Whilst we are grateful that we have not had to conduct many SIRs, due to the hard work and dedication within our Risk Reduction function, we continue to ensure that all joint learning from a partnership perspective is promoted and acted upon.</p> |

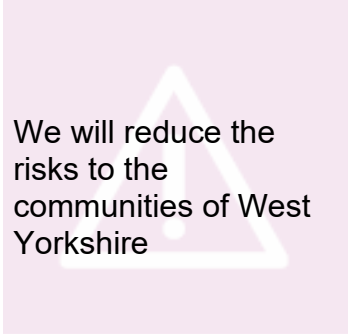
| | | |
|---|--|--|
| <p>We will continue to develop ways of working which improve the safety & effectiveness of our firefighters</p> | <p>Through our Station Assurance process, we will undertake training and exercises to ensure a safe response to the risks identified within Leeds.</p> | <p>Leeds has been at the forefront of delivering the Station Assurance Programme, which has now been complemented by the roll out of Risk Reduction & Prevention Station Assurance Visits.</p> <p>Leeds has undertaken work to align the finalised process that will eventually become a computerised solution or dashboard for the whole organisation. Covid has meant that adjustments were required to re-set elements of the SAV process but following being tested within Leeds and then other Districts these were then factored into the process. We will continue to drive the SAV process within all the functional roles around the Service Delivery structure.</p> <p>We continue to focus on delivering the District training strategy with various exercise venues being identified. These exercise locations are acquired through partnerships, with the exercises drawing in foreseeable risk, JESIP principles, and maintaining close partnership links.</p> |
| | <p>We will create unique ways of maintaining staff competencies throughout Leeds District.</p> | <p>Throughout the pandemic and during transitioning back to normality, Leeds District have maintained oversight of performance and competencies via the roll out of assurance processes. These assurance processes have enabled us to identify and maintain excellence, whilst providing support and development to staff where required.</p> |
| | <p>We will undertake a series of training days to further develop working relationships with the partners to improve how we respond to operational incidents within Leeds.</p> | <p>We have conducted cross border exercises with North Yorkshire FRS to collaborate and share operational learning around Highrise cladded building fires. We also have exercises in planning with South Yorkshire FRS around foam capability.</p> <p>We continue to work with key partners such as West Yorkshire Police and Leeds City Council around water safety and the Protect and Prepare national agenda around PALs (Public Accessible Locations) / City evacuation plan</p> |

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| <p>We will work efficiently to provide value for money and make the best use of reserves to provide an effective service</p>  | <p>We will work efficiently to provide value for money and make the best use of reserves to provide an effective service.</p> | <p>Stations have continued to conduct low risk and cost reactive repairs to buildings which has proved to be very cost effective.</p> <p>We continue to adopt an established process for the monitoring of budgets across all 12 Fire Stations and District, ensuring finances are managed and used efficiently and effectively. We also have financial assurance processes around messing accounts held on stations.</p> |
| | <p>We will embed the Command Leadership and Management programme within Leeds to enhance more effective ways of working.</p> | <p>The Leeds District Commander has undertaken the lead role for the transition of Command Leadership and Management (CLM) to Service Delivery Development (SDD), which will be the forum to progress more efficient and effective ways of working and an investment in the structure, roles, and individuals within the Fire Service.</p> |
| <p>We will be innovative and work smarter throughout the service</p>  | <p>We will continue to support the delivery of lean working projects.</p> | <p>Leeds District oversaw the transition from Crisis Management through to Recovery for Service Delivery. This incorporated a challenging piece of work around maintaining organisational workstreams and government guidance around Covid, whilst focusing on still being an effective Fire and Rescue Service. Changes in ways of working, adopted through Covid, have been reviewed and embedded into normal Service Delivery practises.</p> |
| | <p>We will look for opportunities to build and learn from how the service responded to Covid.</p> | |
| | <p>We will continue to utilise effective ICT solutions to deliver innovative ways of engagement and support to members of our team.</p> | <p>Leeds District continue to utilise ICT within its established communication and engagement structure throughout the District. This provides the ability to update the workforce on local and national issues, provide updates from each of the District's functional areas and offer a support and welfare mechanism for staff.</p> |
| <p>We will invest in information and communication technology, digital and data, to deliver our service in smarter ways</p>  | <p>We will support the integration of VOIP and agile ways of working for District-based staff.</p> | <p>Leeds District staff have now transitioned back into the workplace into what may be considered the new "normal" in ways of working. This incorporates flexible working, hybrid working, and existing working practises.</p> |
| | <p>We will continue to contribute and support the implementation of the Performance Dashboard which will support the organisation improvement.</p> | <p>Leeds District has supported the progression of the performance dashboard by both trialling specific elements and contributing to the stakeholder consultation in respect of the framework that underpins the process.</p> |

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| <p>We will use the HMICFRS assessment of 'Good' in all areas as a foundation to implement our improvement action plan with the aim of delivering an outstanding service</p>  | <p>We will support, develop, and enable our people to be at their best.</p> | <p>Leeds District continues to focus on staff development. Support mechanisms are in place to aid the development of staff, both within their current role and where displaying potential for career advancement.</p> |
| | <p>Leeds District will focus on operational exercising that will prioritise foreseeable risk within Leeds and West Yorkshire.</p> | <p>We have continued to set an exercise and training program that is aligned to foreseeable risk and, in turn, the Risk Reduction strategy. We continue to focus on fires in tall buildings, water safety, and marauding terrorist attacks as our foreseeable risk, along with a focus on professional standards and operational competencies.</p> |
| | <p>We will continue with staff development through a programme of themed CPD sessions.</p> | <p>We have established Watch Commander CPD sessions with a suite of topical areas intended to support both individuals and the Watch Commander cohort within Leeds.</p> |
| <p>We will support, develop and enable our people to be at their best</p>  | <p>We will nurture talent and provide support for those willing to develop in the service.</p> | <p>To complement the Watch Commander based CPD programme we have established CPD sessions to support and maintain the skills of the District's ADCs in areas such as Incident Command and health and wellbeing.</p> |
| | <p>We will continue to maintain the competence of all service delivery staff.</p> | <p>Leeds District are focused on staff development. We have support systems in place to aid the development of staff, both within their current role and where displaying potential for career advancement.</p> |
| | <p>We will underpin assurances and professional standards through the Station Assurance Process.</p> | <p>Leeds District have focused on the development of staff and enabling teams and individuals to maintain their competencies. This has been led through District, with support available from within the District team itself, but also from an established network of District based peers. Competence, development and further support is confirmed and delivered through the Station Assurance Visit programme.</p> |

| | | |
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| We will promote environmentally friendly ways of working, reduce waste and raise awareness amongst staff to both fight climate change and respond more effectively to incidents driven by extreme weather events | We will promote environmentally friendly ways of working, reduce waste and raise awareness amongst staff to both fight climate change and respond more effectively to incidents driven by extreme weather events. | Leeds District has established a professional standard ethos within its sites, this means there is an expectation of a reduction in waste and non-required and non-essential equipment and objects on Fire Stations. |
| | We will continue to be a partner and positive contributor within the Leeds Clean Air initiative. | Leeds District continues to be engaged and part of the Leeds Clean Air initiative, this includes assessing what this will mean from a foreseeable risk perspective for WYFRS such as the use of lithium batteries in vehicles. |
| | We will train to respond to the areas at highest risk of flooding. | We continue to focus on delivering the District training strategy with various exercise venues being identified. These exercise locations are acquired through partnerships, with the exercises drawing in foreseeable risk, JESIP principles, and maintaining close partnership links. |
| We will actively look for opportunities to implement learning from the Grenfell Inquiry to improve how we respond to high rise emergencies and other foreseeable risks | We will undertake inspections of all Highrise residential buildings as part of the Building Risk Review Programme centred around Leeds. | The Building Risk Review (BRR) work has been delivered. Due to the scale of BRR criteria buildings within Leeds, Leeds District had to undertake a large proportion of this work, being the only District to do so. In partnership with the BRR team and Fire Protection, I am pleased to say that due to the professionalism and commitment by the Leeds District Team and predominantly Watch Commanders, this challenging work commitment was delivered in time and to a high standard. |
| | We will continue to implement and train against new procedures which improve our operational effectiveness. | The District's operational training programme still maintains a focus on new or revised policies, procedures, national learning and foreseeable risk within Leeds City. |
| | A focused theme for Leeds District will be high-rise exercises to underpin the learning from Grenfell and improve operational response and Fire Fighter safety. | We continue to focus on delivering the District training strategy with various exercise venues being identified. These exercise locations are acquired through partnerships, with the exercises drawing in foreseeable risk, JESIP principles, and maintaining close partnership links. |
| We will continue working towards delivering a more inclusive workforce, which reflects and serves the needs of the diverse communities of West Yorkshire | We will continue to positively represent the service when working in our unrepresented communities. | Positive Action forms part of a District work initiative coordinated through the Risk Reduction function and progressed by a number of dedicated watch commanders and crews. Staff have attended a number of events to promote positive action as part of the recruitment strategy. Community engagement around positive action and community cohesion is expected to be a progressive and valuable work stream for WYFRS and Leeds District. |
| | We will undertake a review of staffing within Leeds seeking to ensure the District has resources where they are needed the most. | Leeds District has undertaken a complete refresh of staffing oversight and management. We now have a robust mechanism to map out vacancies and ensure that staff are in the right locations from an organisational need and staff development perspective. This process has meant a complete upturn in Crew Commander numbers and an easing on previous staffing issues around specialist resources. |

Bradford District Priorities Update – GM Ben Bush

| | | |
|---|---|---|
|  <p>We will reduce the risks to the communities of West Yorkshire</p> | <p>We will continue to deliver the Safer Communities Prevention Strategy</p> | <p>Bradford District actively identify and prioritise ‘Safe and Well’ home visits for the most vulnerable people in the community. We work closely with local partners and understand the importance of sign-posting people to the appropriate agency when required. Bradford district management team have developed work around our Performance Management Indicators to identify where we need to proactively reduce incidents, in particularly, malicious false alarms and nuisance fires. We are now actively delivering revised educational packages around our local risks to a wide age range of school children. To support an increasing number of domestic abuse cases across the country, Firefighters at Stations across Bradford have received domestic violence awareness and are able to provide a safe space and signpost victims to specialist support.</p> |
| | <p>Actively engage with the community and partners to identify risk, reduce vulnerability and support those most in need.</p> | |
| | <p>We will work with Incommunities, Bradford District Care Trust and Children’s Services along with other local partners to identify vulnerable individuals within the District to improve their safety and wellbeing</p> | |

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| <p>We will continue to develop ways of working which improve the safety & effectiveness of our firefighters</p> | <ul style="list-style-type: none"> • We will provide support to our staff, our partners and members of the community in response to the Covid pandemic. • We will undertake and learn from training and exercises to ensure a safe response to the risks identified within Bradford. • We will undertake a series of training days to further develop working relationships with the Local Authority and other partners. • We will continue to build on our relationships with neighbouring Fire and Rescue Services through training and exercising. • Undertake offsite training to improve our knowledge of local risk | <p>There are several high-risk sites in Bradford ranging from Chemical plants to the stunning moors over Ilkley. Bradford district have exercised to test the effectiveness of our emergency response to building fires and water rescues. Station crews have also trained and exercised their emergency response to road traffic incidents and wildfires. There are a number of specialist resources within Bradford and firefighters are well trained and prepared to respond.</p> <p>Bradford district have successfully developed cross border training with North Yorkshire Fire and Rescue to improve the effectiveness of our joint response. West Yorkshire Police recently welcomed training from Firefighters at Bingley Fire Station on how to be safe when responding to water rescues; this will allow them to better support the fire service at this type of incident.</p> |
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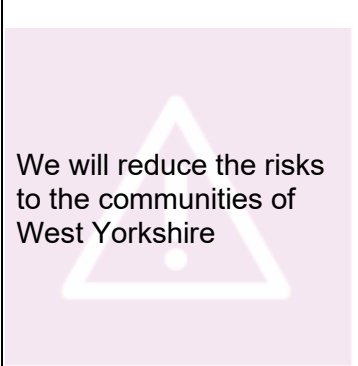
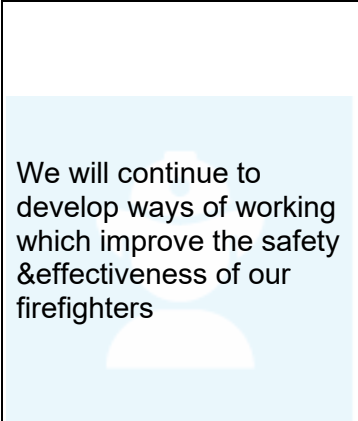
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| <p>We will work efficiently to provide value for money and make the best use of reserves to provide an effective service</p> | <p>We will continue to look for opportunities to be more efficient in how we operate.</p> <ul style="list-style-type: none"> • We will replace the Fire Station at Keighley with a more energy efficient new build. • We will continue to integrate online training and meetings that can reduce the number of unnecessary journeys and our fuel costs. | <p>Plans are now finalised for the new, state of the art, fire station at Keighley with a view to begin building in 2022. The full refurbishment of Odsal fire station has had approval and works will commence in summer 2022. Energy efficiency and has been considered in planning for both builds and will reduce the impact on the environment over the coming years. The reduction of contaminants has also been a factor when planning for both stations, ensuring clearly ‘zoned’ areas for contaminated equipment and personnel; this will help to improve health and safety for firefighters. The use of virtual meetings is now embedded across Bradford fire stations, improving efficiency in reduced travel time and costs.</p> |
| <p>We will be innovative and work smarter throughout the service</p> | <ul style="list-style-type: none"> • We will continue to support the delivery of lean working projects. • We will look for opportunities to build and learn from how the service responded to Covid. • We will continue to adapt and evolve the way we provide learning, education and engagement with the public and our partners. | <p>Bradford District have embedded lean working, successfully implementing non-paper based ICT systems, making processes such as property repairs more efficient. We have further developed relationships with local partners and supported Bradford Council with the implementation of an Emergency Operations Room. This improves our collaborative response to significant events affecting the communities of Bradford.</p> |

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| <p>We will use the HMICFRS assessment of 'Good' in all areas as a foundation to implement our improvement action plan with the aim of delivering an outstanding service</p> | <ul style="list-style-type: none"> • We will contribute to the HMI Service Action Plan by building on our understanding of JESIP and operational discretion. • We will support and develop our Firefighters through Station Assurance Visits. • We will support and develop our managers using modules from our Leadership Strategy. • We will use the appraisal process to identify future leaders across the district. | <p>Operational discretion was identified as an area of improvement by the HMI. As a result, knowledge of ops discretion is now assessed as part of the station assurance visit to ensure watch officers have adequate understanding and confidence around this subject. Bradford management team have focussed on the development of firefighters and have enrolled suitable and willing candidates in the safe to command process.</p> |
| <p>We will support, develop and enable our people to be at their best</p> | <ul style="list-style-type: none"> • We will nurture talent and provide support for those wanting to develop in the service. • We will continue to maintain a safe skilled workforce. • We will support the implementation of a District Performance Dashboard which will support organisational improvement within Bradford District. | <p>Bradford District training and exercising strategy ensures that our Firefighters can be at their best when responding to Operational incidents. Training is also provided to firefighters in a number of specialist areas such as leadership, health and safety and mental health awareness courses. Talent management continues to be area of focus for the district HR team, ensuring staff have access to support and are given direction to help them progress.</p> |



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| <p>We will promote environmentally friendly ways of working, reduce waste and raise awareness amongst staff to both fight climate change and respond more effectively to incidents driven by extreme weather events</p> | <ul style="list-style-type: none"> • We will work in partnership to prevent climate driven emergencies and develop ways of working to respond more effectively. • We will work with our partners to mitigate the impact of flooding and wildfire incidents. • We will use innovative technological solutions to reduce unnecessary journeys that impact on our carbon footprint | <p>Bradford District has seen the impact of climate driven events with the flooding of the River Aire and wildfires on Ilkley moor. We have specialist resources situated across Bradford to allow us to deal with these types of incidents effectively and we have worked with Bradford Council to respond together and reduce the impact of these types of incidents. In relation to wildfire incidents, we have also encouraged retail outlets to give out safety information with the sale of disposable BBQ's. Bradford fire crews have been proactive over the last year, carrying out visual audits on moorland areas and educating the public when required.</p> |
| <p>We will actively look for opportunities to implement learning from the Grenfell Inquiry to improve how we respond to high rise emergencies and other foreseeable risks</p> | <ul style="list-style-type: none"> • We will undertake inspections of all High Rise residential buildings as part of the Building Risk Review Programme. • We will continue to implement and train against new procedures which improve our operational effectiveness. • We will undertake high-rise exercises in properties within Bradford to improve our operational readiness and response. • We will undertake exercises at our higher risk sites locations to improve operational response. | <p>Watch Commanders in Bradford have assisted with the completion of inspections and development of response plans to all high-rise premises required under the Building Risk Review programme. Fire crews based at Fairweather Green station and many of our station managers have received specialist training in the coordination and control of people from an evacuation of a tall building. We have trained and exercised against new procedures and equipment for fires in tall buildings. We continue to assess foreseeable risk in our communities which has recently led to increased spending on training and equipment to deal with wildfires and wide area flooding.</p> |

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| <p>We will invest in information and communication technology, digital and data, to deliver our service in smarter ways</p> | <ul style="list-style-type: none"> • We will support the integration of new technologies and agile ways of working for district based staff. • We will use Social Media to promote our District Risk Reduction initiatives. • We will support the implementation of the new Emergency Service Network. | <p>Bradford based Watch Commanders have been instrumental in the national trial of the Emergency Service Network handheld devices, giving feedback on effectiveness and making suggestions for improvement. We have continued to promote risk reduction and district training events on social media platforms and used these for 'warning and informing' our communities during operational incidents.</p> |
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Wakefield District Priority Update – GM Lee Miller

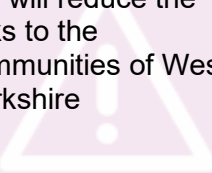
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|  <p>We will reduce the risks to the communities of West Yorkshire</p> | <ul style="list-style-type: none"> • We will continue to deliver the Safer Communities Prevention Strategy. • Actively engage with the community and partners to identify risk, reduce vulnerability and support those most in need. • We will maintain strong partnerships and develop new relationships to foster effective working relationships to identify and help those most vulnerable in our community. • We will support and drive Road Safety and Water Safety, multi-agency strategies | <p>In Wakefield we now have an established and embedded multi-agency Water Safety Group chaired by our district team. We have representation on the prevention and risk reduction groups to co-ordinate a strategic and operational strategy to community engagement and education. We have returned to a full safe and well programme to reduce risk within the home. We have recently joined a new partnership referral route and we have access into the two Wakefield district connecting care hubs. Given all healthcare partners are working collaboratively we expect to see a higher number of quality safe and well referrals. We have started a pilot road safety initiative with the intention of delivering impactful sessions to young people that are due to start driving. We have delivered sessions to pupil referral units and the aim is to deliver the programme to all secondary schools. Locally crews and district prevention have links with community anchors/hubs, third sector and close relationships with Neighbourhood Policing teams to work in partnership to reduce risk to the most vulnerable in our community.</p> |
|  <p>We will continue to develop ways of working which improve the safety & effectiveness of our firefighters</p> | <ul style="list-style-type: none"> • We will provide support to our staff, our partners and members of the community in response to the Covid pandemic. • We will undertake training and exercises to ensure a safe response to the risks identified in this document. • We will implement outcomes and recommendations from the Firefighter Safety Programme and Grenfell Project Team. • We will debrief and learn from all incidents, exercises and training we attend. • We will implement a structured cross border training strategy with neighbouring FRS's | <p>As a district we have a robust assurance framework to ensure that our firefighters are well trained and ready to respond to a variety of risks within the community. We have three pump exercises focussing on Breathing Apparatus procedures ongoing at Castleford fire station. A six-pump exercise has been completed at Total Oils and incorporates an appliance from North Yorkshire. We also held a district exercise at Wakefield Prison. A structured and formalised cross border training strategy is being developed to improve safety and effectiveness with crews from other services. By the end of the financial year; all watches will have participated in a SAV day and three pump training exercise, CPD sessions have been completed with crews talking about tactical ventilation and the use of the new smoke hoods. Several no notice scenarios have been delivered, focused on RTC's.</p> |

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| <p>We will work efficiently to provide value for money and make the best use of reserves to provide an effective service</p> | <ul style="list-style-type: none"> • We will continue to look for opportunities to be more efficient in how we operate. • We will encourage staff to be innovative and share ideas of new ways of working. • We will continue to communicate and collaborate effectively with our key partners. • We will embed the Command Leadership and Management programme within Wakefield to enhance more effective ways of working | <p>We continue to evolve and develop new ways of working since the pandemic to ensure we are effective and efficient. Regular budget monitoring, authorisation and challenge processes are in place to ensure we are spending responsibly. We endeavour to utilise the reactive repairs system to reduce property repair costs. We have utilised the district community safety budget to fund heaters in a collaborative prevention initiative which we hope will reduce fires caused by older heaters. If successful it will save money for WYFRS in incident attendance and in the wider community such as insurance payments and costs to owner/occupiers.</p> |
| <p>We will be innovative and work smarter throughout the service</p> | <ul style="list-style-type: none"> • We will continue to support the delivery of lean working projects. • We will look for opportunities to build and learn from how the service responded to Covid • We will continue to explore and implement new ways of conducting training, engagement and meetings with internal and external stakeholders. | <p>We hold internal and external meetings virtually to reduce travelling time and costs to be more effective. During the service assurance visit programme we audit and monitor ways of working to ensure we are delivering in the most efficient way possible. The command, leadership, and management programme are embedded; the district team have aligned responsibilities to functional references rather than being station managers. This has brought innovation, efficiencies and allowed them to develop new ideas under their reference aiding partnership and collaborative working. We have several prevention and risk reduction initiatives such as the heater amnesty, CO2 national project and involvement with integrated care hub. We are exploring new ideas of working with partners to ensure we are more effective and smarter in identify risk and those most vulnerable in our community to ultimately deliver in making them safer.</p> |
| <p>We will invest in information and communication technology, digital and data, to deliver our service in smarter ways</p> | <ul style="list-style-type: none"> • We will support the integration of VOIP and agile ways of working for district-based staff. • We will continue to engage with the community utilising new technology and ways of working. • We will support the implementation of the Performance Dashboard which will support organisational improvement and assurance. • We will embed the use of social media within the district to provide a platform for community engagement. | <p>We have implemented a new IT solution for monitoring and reporting incident trends to enable smarter data analysis. As a team we are part of the consultation process for the new performance management system, district, and station dashboards. Our command unit operatives are trained to use resilience direct to make incident and command support more digital based including storing all relevant documents electronically.</p> |

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| <p>We will use the HMICFRS assessment of 'Good' in all areas as a foundation to implement our improvement action plan with the aim of delivering an outstanding service</p>  | <p>We will provide opportunities to support and develop all staff by implementing training and development opportunities to ensure continuous improvement of services to the public.</p> <ul style="list-style-type: none"> • We will provide regular Continuous Professional Development sessions for all our staff . • We will provide command training scenarios and theoretical input and for all officers within the district. • We will focus on operational exercising that will prioritise foreseeable risk within Wakefield and West Yorkshire. • Support the NVQ, IQA processes across the district and modular training at Featherstone | <p>Through the service assurance visit (SAV) programme we support, develop, and assure our operational crews. As a district we have planned continuous professional development sessions for all staff including district officers. On the operational SAV day for watches, ADCs hold initial command development and theoretical input sessions with the crew and watch managers, therefore providing opportunities to support and develop them. We hold regular engagement briefings with staff and WMs to ensure we have a two-way communication process to keep them update of areas we would like improvement and to understand their needs and issues.</p> |
| <p>We will support, develop and enable our people to be at their best</p>  | <ul style="list-style-type: none"> • We will nurture talent and provide support for those willing to develop in the service. • We will continue to maintain the competence of all staff. • We will support organisational change to ensure continued improvement of service delivery. • We will underpin assurances and professional standards through the Station Assurance process. | <p>The Service Assurance Visit (SAV) programme is well embedded within the district and assures that operational firefighters are effective and efficient at delivering the service priorities around Response, Protection, Prevention, and Resilience. The SAV process is an ongoing year-round process of engagement and assurance; in conjunction with our service assurance self-assessment, it highlights areas of good practice and areas of development so we can strive to develop and be outstanding in all areas. It ensures that our staff are well trained, competent, and ready to respond to fires and other emergencies and understand service requirement in risk reduction, protection, and prevention. Through CPD, engagement and the development process we highlight talent and nurture our staff.</p> |

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| <p>We will promote environmentally friendly ways of working, reduce waste and raise awareness amongst staff to both fight climate change and respond more effectively to incidents driven by extreme weather events</p> | <ul style="list-style-type: none"> • Work with partners to mitigate and limit the impact of flooding events within Wakefield District. • Implement recycling programme and environmentally friendly initiatives at all stations. • We will work in partnership to prevent climate driven emergencies and develop ways of working to respond more effectively. | <p>We are working collaboratively with Wakefield Council and their emergency planning team to ensure we have robust plans and notification mechanisms based on extreme weather and flooding forecasts. As a district we have created a waste site group to identify and mitigate risks around these types of locations. We have regular partnership meetings to ensure resilience and business continuity is in place around these types of events. We have created a district flood response plan to ensure and effective response and to mitigate the effects of flooding on our community. Stations have a recycling waste collection, and we will monitor and assure utilities usage and challenge increases to ensure we are being environmentally aware. Wakefield Fire Station new build has electric vehicle charging facilities and Ossett Fire has been surveyed to ensure we have modern facilities to help achieve climate change.</p> |
| <p>We will actively look for opportunities to implement learning from the Grenfell Inquiry to improve how we respond to high rise emergencies and other foreseeable risks</p> | <ul style="list-style-type: none"> • We will undertake inspections of all Highrise residential buildings as part of the Building Risk Review Programme. • We will continue to implement and train against new procedures which improve our operational effectiveness. • We will inspect and gather risk information through the Operational Risk Visit Programme. | <p>Wakefield Crews and officers have attended several exercises in Leeds to test new evacuation procedures. The command units both located in the district are an integral part of this new strategy and have been involved in several training sessions this year. We are actively working with Wakefield District Housing to identify a suitable venue so we can hold local high-rise exercises.</p> |
| <p>We will continue working towards delivering a more inclusive workforce, which reflects and serves the needs of the diverse communities of West Yorkshire</p> | <ul style="list-style-type: none"> • We will deliver recruitment messages during all service delivery contact. • We will continue to positively represent the service when working in our unrepresented communities. • We will diversify our staff, promote inclusion and create a fair and equal workplace. • We will promote recruitment opportunities at Featherstone Fire Station and support positive action initiatives | <p>Wakefield district Commander has the reference for Human Resources. Members of the district team are proactive in several workstreams around wholetime and on call recruitment. We are working with the National Fire Chiefs Council around point of entry and recruitment projects to drive improvements to ensure we have an inclusive and reflective workforce. Community engagement strategy with diverse communities is being derived to ensure our contact with people is an opportunity to highlight opportunities, Featherstone is an area we are working in to improve on call Firefighter numbers.</p> |


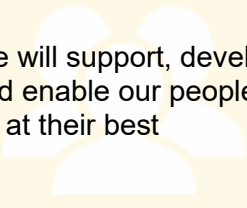
Kirklees District Priority Update – GM Dale Gardiner

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| <p>We will reduce the risks to the communities of West Yorkshire</p>  | <ul style="list-style-type: none"> • We will continue to deliver the Safer Communities Prevention Strategy. • Actively engage with the community and partners to identify risk, reduce vulnerability and support those most in need. • We will work together with Kirklees Neighbourhood Housing to identify vulnerable individuals within their properties and improve their safety and wellbeing. • We will support and drive road safety multi-agency strategies through the Kirklees Road Safety Group | <p>Kirklees District currently play a key role in the delivery of consistent road and water safety messages across the District. The Kirklees ADC risk reduction chairs both working groups and works collaboratively with our partners to ensure the improved safety of all road users and those enjoying or venturing near our waterways. We have returned to a full safe and well programme to reduce risk within the home but have continued the smarter working processes undertaken during Corvid restrictions. Kirklees District crews have delivered 1388 safe and well visits for the financial year. Kirklees Prevention team have dealt with 171 High Risk cases.</p> <p>Kirklees District continues creating safer and healthier communities within Kirklees and these are dependent on the success of our relationships with partners. We have strong partnerships with Kirklees Council and other statutory services and continue to develop new relationships with other public and third sector organisations, such as Slaithwaite mutual aid, salvation army and National trust. We have provided a range of community safety activities including targeted home visits, food parcel deliveries, community events and road traffic demonstrations within local communities.</p> <p>We continue working with Kirklees Homes and Neighbourhoods to identify their most vulnerable residents and any issues arising within their residential areas. These residents continue to be seen by the Kirklees prevention team who deliver high risk interventions where required. We also monitor KNH properties for unwanted fire signals so incidences are dealt with promptly via the Kirklees Fire Liaison Officer.</p> <p>WYFRS continue to chair the Kirklees Road Safety Partnership and deliver the working action plan in implementing the ‘Vision Zero’ strategy across the District. The group are focussed on operational intelligence that combines ANPR, Speed Camera data, criminal intelligence and collision data to ensure that resources are proactively deployed at times and locations that maximise the disruption, deterrent and detection opportunities in order to make our road network safer</p> |
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| <p>We will continue to develop ways of working which improve the safety & effectiveness of our firefighters</p> | <ul style="list-style-type: none"> • We will support our staff, our partners and members of the community in response to the Covid pandemic and provide volunteer staff to work alongside our NHS and Council colleagues at the John Smith's mass vaccination centre. • We will undertake training and exercises to ensure a safe response to the risks identified within Kirklees | <p>During the vaccination booster program, we had a further request from the NHS and our healthcare partners. These include several sites in Kirklees for a limited period in December through to the end of January 2022. We used operational crews to undertake marshalling and co-ordinate the public during these activities.</p> <p>Kirklees District stations attend and organise multi-station training and exercise scenarios as part of the co-ordinated ops and training station assurance visits. These have ranged from building fire scenarios, hazardous material events and wildfire training.</p> <p>District have recently organised a wildfire exercise involving stations from the District and Greater Manchester fire service. This involved a co-ordinated response to an incident on Marsden Moor. Kirklees District have also completed CPD sessions for all stations on topics such as water, wildfire and MTA events.</p> |
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| <p>We will work efficiently to provide value for money and make the best use of reserves to provide an effective service</p> | <ul style="list-style-type: none"> • We will continue to look for opportunities to be more efficient in how we operate. • We will carry out an extensive renovation project at Huddersfield Fire Station and manage the relocation of Cleckheaton Fire Station to Birkenshaw | <p>Kirklees District have continued to implement smarter ways of working within the District. We hold internal and external meetings virtually to reduce travelling time and costs to be more effective. This is particularly effective with partner agencies when chairing meetings such as the Kirklees Multi - Agency Hoarding Panel and Kirklees Road Safety Partnership. During the Kirklees SAV's, District audit and monitor ways of working to ensure we are delivering efficiency in all areas. We are exploring new ways of working to ensure vulnerable members of the community are highlighted earlier within the referral process between agencies.</p> <p>The Cleckheaton Fire station new build project is due to begin in late 2023. The floor and site plans for the station have been agreed the layout of the station is designed in line with the new fire station design project. Watch commanders at Cleckheaton are involved with the development of the new station and have attended all planning meetings. They have given vital input to the architects at each stage of the project and contributed heavily to the final design.</p> <p>The Huddersfield fire station renovation project is still in the initial stages</p> |
| <p>We will be innovative and work smarter throughout the service</p> | <ul style="list-style-type: none"> • We will continue to support the delivery of lean working projects. • We will look for opportunities to build and learn from how the service responded to the Covid pandemic. • We will undertake a series of interactive training sessions to ensure operational crews are prepared to respond and are kept up to date with key national and local issues. • Support the delivery of the Command, Leadership and Management programme across the District and the implementation of a District Performance Dashboard. | <p>The CLM ways of working are now fully embedded within Kirklees District and this has allowed Watch Commanders the autonomy to take on small projects either within their station areas or District wide. This has allowed ADC's more time to focus on their functional workloads and District priorities. We have also reduced unnecessary journeys and fuel costs by utilising ICT for meetings and training. This enables are more efficient way of communicating with crews and enabling vital messages to be shared more frequently. During Covid telephone WYFRS developed a Safe & Well telephone check; this service is still delivered by Kirklees crews and prevention staff. This enables cases to be closed earlier or signposted before a face-to-face is required. This working is now used as best practice across the District. The pandemic allowed us to further strengthen the relationships with external partners such as Locala , Kirklees Homes and Neighbourhoods service as well as Kirklees Council.</p> <p>The SAV process and the CPD sessions for crews ensures a regular engagement and assurance from the District team. It confirms that personnel are well trained, competent, and ready to respond to fires and other emergencies and allows us to update the watches on national issues such as Grenfell recommendations and Government white papers.</p> <p>The CLM structure is now fully implemented within Kirklees District in both the Assistant District Commander and watch manager roles. We will now hopefully see the results of the project work allocated to Watch managers across the District.</p> |

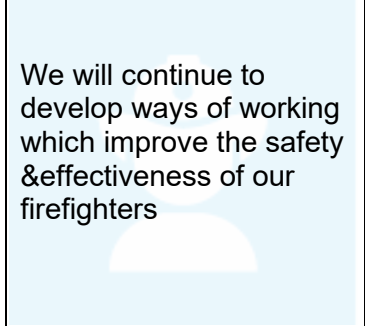
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| <p>We will invest in information and communication technology, digital and data, to deliver our service in smarter ways</p> | <ul style="list-style-type: none">• We will support the integration of VOIP and agile ways of working for district-based staff.• We will assist with the rollout of the station assurance visit and key performance indicator dashboard. | <p>District based staff have been utilising agile working to carry out firefighter engagement and briefings to keep crews updated within the District. This has also allowed support and guidance to those watch commanders who needed further advice on the rollout of CLM.</p> |
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| <p>We will use the HMICFRS assessment of 'Good' in all areas as a foundation to implement our improvement action plan with the aim of delivering an outstanding service</p>  | <ul style="list-style-type: none"> • We will contribute to the HMICFRS Service Action Plan by building on our understanding of JESIP and operational discretion. • Kirklees District will undertake a series of exercises with operational crews which will develop their knowledge of operational discretion | <p>Kirklees District have completed all station assurance visits this year. During the operational SAV's, ADCs undertake command development and scenario sessions on risks within the District with the crews. During Prevention SAV's the process we discuss areas of concern which have increases in unnecessary secondary fires and to understand their needs and issues from a risk reduction capacity. We continue to support the introduction of the Performance Dashboard and are working with crews to ensure they understand the process before full implementation.</p> <p>JESIP and operational discretion have been included within the OPS and training SAVs across district. This involves a professional discussion JESIP principles and understanding of operational discretion during the command scenario or exercise.</p> <p>Kirklees District have undertaken a series of exercises with operational crews which develop their knowledge of operational discretion. These ranged from BA, RTC and Technical scenarios. These were built on information from incident debriefs both within and across the District.</p> |
| <p>We will support, develop and enable our people to be at their best</p>  | <ul style="list-style-type: none"> • We will nurture talent and provide support for those willing to develop in the service. • We will continue to maintain the competence of all service delivery staff. • Support the development, health and well-being of employees within the district | <p>Kirklees District is continuing to support all personnel in development towards firefighter, Crew Manager and Watch Manager status. This is undertaken with monthly meetings and quarterly appraisals. The District has also supported 2 individuals who have recently been promoted to Station Commander. Kirklees District also supports Green book staff from in working towards their own professional standards in health and safety and service delivery.</p> <p>Kirklees District has undertaken a series of audits on the competency dashboard to ensure personnel are maintain competence within role. District the provides support for those teams in time management and training exercises to complete this aspect of their workload. The District team have had input from Training support on the process to dove tail their department objectives.</p> <p>Kirklees District regularly discuss workloads, fitness, welfare, priorities, and commitments with employees at individual, team, and watch briefings.</p> <p>Following attendance at significant incidents Kirklees District focus on potential mental health impacts through welfare checks and structured debriefing with support from OHSU.</p> |

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| <p>We will promote environmentally friendly ways of working, reduce waste and raise awareness amongst staff to both fight climate change and respond more effectively to incidents driven by extreme weather events</p> | <ul style="list-style-type: none"> • We will work in partnership to prevent climate driven emergencies and develop ways of working to respond more effectively | <p>Kirklees retained crews continue to undertake visual audits of high-footfall areas to engage with the public at peak times to support our partners' prevention work.</p> <p>We have raised our Social Media alerts in relation to wildfire following recent incidents on Marsden Moor. We have facilitated multi-agency meetings regarding moorland incidents with Kirklees Council and National Trust. Kirklees District have also worked with local areas who have been supportive of issuing advice leaflets and displaying the BeMoor aware poster campaign. Kirklees District have worked closely with Ops support regarding new equipment and relocation of wildfire assets. We have also increased knowledge and understanding of Wildfire Firefighting techniques via the CPD sessions.</p> |
| <p>We will actively look for opportunities to implement learning from the Grenfell Inquiry to improve how we respond to high rise emergencies and other foreseeable risks</p> | <ul style="list-style-type: none"> • We will undertake inspections of all high-rise residential buildings as part of the building risk review programme. • We will continue to implement and train against our foreseeable risks to improve our operational effectiveness. • Prioritise and understand the 46 recommendations and work that we will need to undertake to ensure that we learn from the Grenfell Tower incident. | <p>All high-rise premises in Kirklees have been inspected as part of the BRR programme. We have also undertaken with Kirklees Neighbourhood and housing to update their response plans to high rise incidents at their properties.</p> <p>Operational risk visits continue across Kirklees District and work is being undertaken to raise the awareness of waste sites within Kirklees following recent incidents and concerns. The District has foreseeable risks such as wildfire and derelict properties. These are being exercised against and awareness of crews being raised via presentations.</p> <p>All watches have carried out a high-rise evacuation exercise as part of the Grenfell Program. This means that Kirklees crews can respond to any high-rise building across the service and form and effective wider response to these types of incidents.</p> |
| <p>We will continue working towards delivering a more inclusive workforce, which reflects and serves the needs of the diverse communities of West Yorkshire</p> | <ul style="list-style-type: none"> • We will deliver recruitment messages through our central Communications Team. • We will continue to positively represent the service when working in our unrepresented communities | <p>Kirklees District continues to promote a positive recruitment message to all our communities. We have received several requests to visit education facilities and be involved with careers fairs and education events. We have utilised Kirklees crews and HR to support these events. We are currently working with Kirklees Council to ensure we are part of the inclusion programmes within Kirklees Council. Kirklees District are firmly committed to promoting a positive culture that values equality, diversity and inclusion both within our workforce and the communities of Kirklees. The District team attend the local Community Outcome Group meetings to promote the work of WYFRS. We continue to work with the On Call liaison officer undertaking recruitment activities to enhance recruitment across the Kirklees On-Call stations. We continue to host the FireFit programmes at Huddersfield and Dewsbury. These programmes meet the needs of the young people of Kirklees and further enhance our standing within Kirklees Communities.</p> |


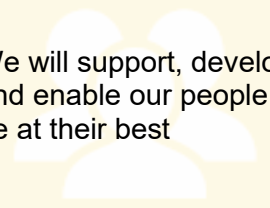
Calderdale District Priority Update – GM Laura Boocock

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| <p>We will reduce the risks to the communities of West Yorkshire</p>  | <ul style="list-style-type: none"> • We will continue to deliver the Safer Communities Prevention Strategy. • Calderdale Prevention will reduce the number of partnership referrals to ensure the most vulnerable are referred into the service. • We will work with Together Housing to identify vulnerable individuals within their properties to improve their safety and wellbeing. | <p>Covid had a large impact on delivering the Safer Communities Strategy across Calderdale. Safe and Well visits have continued and numbers increased inline with the easing of restrictions. High Risk interventions have continued throughout the pandemic with increased risk assessments to ensure our most vulnerable members of the community were still seen. As restrictions continue to ease Calderdale personnel are using lessons learnt from the pandemic and new ways of working to ensure the Safer Communities Strategy delivery is back on track. Calderdale District crews have delivered 785 safe and well visits since April and the prevention team have delivered 235 High Risk Interventions</p> <p>Prioritising those most at risk during the COVID-19 crisis was critical in ensuring intervention continued to be delivered. Work continued with partners who were able to submit referrals, for some partners this was no longer an option and work continued with them remotely to identify how we could support them. We still attended properties following risk assessment and delivered smoke alarms or other interventions. Emerging risks around increasing prevalence of water safety events and wildfire was supported by prevention work with partners especially during periods of hot weather. We worked with partners to identify areas and groups of people at increased risk and ensured that we had a prevention strategy in place. Following the easing of restrictions Calderdale district has continued to work with partners in identifying those most at risk and vulnerable during the recovery phase of COVID.</p> <p>We have worked with Together Housing to look at their most vulnerable residents and any issues arising within their residential areas. Access to these residents has been limited throughout the COVID pandemic, however those highlighted as high risk have been seen by the prevention team who have continued to deliver high risk interventions throughout the pandemic. As restriction are lifted we have continued to work with together housing to identify any changes of circumstances and ensure Calderdale District is involved in improving their safety and well being</p> |
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|  <p>We will continue to develop ways of working which improve the safety & effectiveness of our firefighters</p> | <ul style="list-style-type: none"> • We will provide support to our staff, our partners and members of the community in response to the Covid pandemic. • We will undertake training and exercises to ensure a safe response to the risks identified within Calderdale. • We will undertake a series of training days to further develop working relationships with the Local Authority and flood wardens to improve how we respond to flooding across Calderdale | <p>During the height of the pandemic the district team and operational crews carried out a number of volunteer roles to help the joint effort of providing essential services to those most at need. As we move into the recovery phase of the pandemic the district team form an integral part of both the Gold and Silver Calderdale Command Groups. We will continue to support staff throughout the recovery period by ensuring that guidance and procedures are updated to reflect the changing restrictions and ways of working, to ensure they are kept safe. Ways of working will be reviewed continually to ensure lessons learnt from the pandemic are incorporated into everyday working.</p> <p>Crews have continued to train on station, virtually and at Training Centre with increased risk assessments during the height of restrictions. As restrictions have eased multi pump exercises involving different stations and multiagency partners have started to be developed and rolled out. There are numerous larger scale exercises involving a multi agency/FRS approach have taken place over the last six months these have focussed on the main risks and priorities in Calderdale.</p> <p>Numerous CPD days have taken place since November with both Community and Flood Wardens. This involved crews meeting the wardens and carrying small scale exercises to ensure there is mutual understanding of each others roles and capabilities. Calderdale District was also involved in a large scale Calderdale Council Flood Exercise in November. Operational and District teams have visited the council control room in Halifax to understand how their command and control functions work and how they can aid working during flood periods.</p> |
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| <p>We will work efficiently to provide value for money and make the best use of reserves to provide an effective service</p> | <ul style="list-style-type: none"> • We will continue to look for opportunities to be more efficient in how we operate. • Facilitate and plan the new ways of working at Todmorden fire station | <p>Partnership working within Calderdale has aided in identifying areas where we can be more efficient particularly in regard to communication pathways between partners. Key stakeholders in partner agencies are now identified on any project meaning that decision making, and communication structures are more easily identified and carried out. Regular Safer Greener Cleaner meetings are held which members of the district team and CLM watch managers attend this identifies areas where partners can assist each other's working practices resulting in a more efficient approach. We have also identified a number of referral pathways which have been made more efficient through the use of secure emails.</p> <p>New ways of working looking at an approved house within Todmorden station turn in area is being developed. An ADC sits on the working group looking at developing an approved template for districts to rent an appropriate property which would provide a housing solution for personnel that don't live in the station area.</p> |
| <p>We will be innovative and work smarter throughout the service</p> | <ul style="list-style-type: none"> • We will continue to support the delivery of lean working projects. • We will look for opportunities to build and learn from how the service responded to Covid. • We will undertake a series of interactive training sessions via Teams to ensure operational crews are prepared to respond. | <p>Lean working has been implemented in Calderdale as a result of some of the changes to ways of working brought about by the COVID pandemic. Monthly briefings, training sessions and updates are regularly delivered via teams lessening the impact on both operational cover and travel time around districts. Illingworth and Mytholmroyd took an active part in trialling the new district SAV dashboard which pulls together a number of different workstreams into one location making it more efficient for both those entering data and those auditing.</p> <p>Some of the new ways of working which were necessary during COVID have been adopted as future working practices. This includes training and briefings being delivered via Teams, multiagency briefings at more regular intervals, sharing of community information over several key areas. All of these have resulted in a more cohesive and efficient approach to many of the tasks which previously required a greater resource/time period. It has also highlighted the importance of face to face meetings with teams and partners at regular intervals as to ensure the engagement and buy in that previously may have been taken for granted. Hybrid and flexible working practices for district based staff has also been adopted based upon individual needs and welfare.</p> <p>During the pandemic several training sessions were delivered via Teams by both district and training centre to operational crews. This format has now been adopted to deliver training to multiple locations at the same time or to carry out preplanning/briefing for upcoming exercising and training.</p> |

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| <p>We will invest in information and communication technology, digital and data, to deliver our service in smarter ways</p> | <ul style="list-style-type: none"> • We will support the integration of VOIP and agile ways of working for district-based staff. • We will support the implementation of the Performance Dashboard which will support the organisation improvement with Calderdale District | <p>VOIP has been fully integrated into Calderdale and district based staff are agile working where appropriate for their role and workloads. Hybrid and flexible working continues to be monitored as personnel return to work.</p> <p>The Performance Dashboard is currently being implemented across Calderdale District both prevention and risk reduction teams are working with crews to ensure they understand and can interrogate the dashboard in order to improve their teams working and set their own priorities and objectives in line with districts.</p> |
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| <p>We will use the HMI CFRS assessment of 'Good' in all areas as a foundation to implement our improvement action plan with the aim of delivering an outstanding service</p>  | <ul style="list-style-type: none"> • We will contribute to the HMI Service Action Plan by building on our understanding of JESIP and operational discretion. • Calderdale District will undertake a series of exercises with operational crews which will develop their knowledge of operational discretion. | <p>Both JESIP and operational discretion have been included within the SAVs for operational crews across district. This involves a professional discussion around both JESIP principles and understanding of operational discretion during the command element.</p> <p>Operational discretion exercises were rolled out in November. These built on information from the Ops Learning team regarding incident debriefs submitted declaring ops discretion and the actions taken at those incidents.</p> |
| <p>We will support, develop and enable our people to be at their best</p>  | <ul style="list-style-type: none"> • We will nurture talent and provide support for those willing to develop in the service. • We will continue to maintain the competence of all service delivery staff | <p>The Calderdale District Team is supporting a number of firefighters currently in development towards Crew Manager and a number of Crew Managers currently in the Watch Manager promotion process. Members of the district team and district prevention team have identified both personal and organisational development opportunities which are being supported through district and headquarters based teams. Calderdale strives to be supportive to all personnel from both a personal and professional standpoint.</p> <p>Competence of our service delivery teams is of the upmost importance. Opportunities to support crews in achieving competence are undertaken by the district teams as well as carrying out audits of the competency dashboard to identify any development areas.</p> |

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| <p>We will promote environmentally friendly ways of working, reduce waste and raise awareness amongst staff to both fight climate change and respond more effectively to incidents driven by extreme weather events</p> | <ul style="list-style-type: none"> • We will work in partnership to prevent climate driven emergencies and develop ways of working to respond more effectively. • Calderdale District will implement a recycling program at all stations. | <p>Operational crews and district based teams continue to work with partners to look at response to climate driven events such as flooding and wildfire. Crews have worked with our corporate comms and partner agencies to deliver the #bemooraware campaign over the summer months during the wildfire season. Work to identify areas of emerging risk is ongoing throughout the year looking at both fire and partner response and prevention strategies. Summer 2021 saw an increase in the need for water safety communications following a number of events, crews have identified high risk areas and increased their presence as well as passing communications to communities around water safety and the dangers of cold water. A full risk reduction strategy has been developed for the district and work has already started on identifying our roll out areas.</p> <p>The recycling project is underway in Calderdale with two stations now having separate recycling bins. A CLM watch manager is looking at the process of standardising across all stations and working with the waste collection service to ensure the end product is processed correctly</p> |
| <p>We will actively look for opportunities to implement learning from the Grenfell Inquiry to improve how we respond to high rise emergencies and other foreseeable risks</p> | <ul style="list-style-type: none"> • We will undertake inspections of all Highrise residential buildings as part of the Building Risk Review Programme. • Calderdale District will work with Together Housing on a vulnerability project to highlight tenants. in high rise accommodation. • All Calderdale watches will undertake a high-rise exercise at a high-rise property within Calderdale to improve operational response. | <p>All high rise premises in Calderdale have been inspected as part of the BRR programme. Crews have been allocated a high rise building which they are responsible for producing and maintaining TIP sheets for. Illingworth are now High Rise evacuation trained and will support any high rise incidents across the service.</p> <p>New procedures which are implemented are programmed into the training planner and are undertaken by all operational crews. Any pertinent changes are clarified and assured during the SAVs</p> <p>All watches have carried out a high rise evacuation exercise at a property within Calderdale</p> |
| <p>We will continue working towards delivering a more inclusive workforce, which reflects and serves the needs of the diverse communities of West Yorkshire</p> | <ul style="list-style-type: none"> • We will deliver recruitment messages during all service delivery contact. • We will continue to positively represent the service when working in our unrepresented communities. • We will undertake a recruitment campaign for Mytholmroyd station to bolster the station availability | <p>We continue to promote a positive recruitment message to all of our communities. We have attended a number of visits to education facilities and been involved with careers fairs and education events, we are currently in liaison with corporate communications and HR to ensure that we are passing a single message around recruitment and the timescales and opportunities available. Calderdale District also host Calderdale and Kirklees Colleges public service course for a day in a joint venture with WYP.</p> <p>We continue to engage with our under represented communities to highlight the role of a firefighter and their role within their communities. Watch managers, members of the prevention team and district teams continue to attend meetings with our local communities to promote WYFRS. We have held 6 Positive Action Awareness sessions since October last year highlighting both wholetime and on call vacancies.</p> |

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| | | <p>We continue to work with the On Call liaison officer undertaking numerous recruitment activities to enhance recruitment into Mytholmroyd. Since April we have 8 new starters AT Mytholmroyd after undertaking either the modular or full trainee course. Availability is currently 67% in Jan and Feb 2022.</p> |
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OFFICIAL

Safeguarding Annual Activity Report

Community Safety Committee

Date: 29 April 2022

Agenda Item:

10

Submitted By: Director of Service Delivery

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| Purpose | To inform Community Safety Committee of the safeguarding activity undertaken during 2021 under West Yorkshire Fire and Rescue Service (WYFRS) Safeguarding Procedure. |
| Recommendations | That Members of the Community Safety Committee note the contents of the report. |
| Summary | 178 cases have generated a Cause for Concern in the period 1 January 2021 to 31 December 2021. 87 people were identified as requiring safeguarding and referred to the local authority safeguarding team and 90 were identified as vulnerable individuals requiring additional support from WYFRS. |

Local Government (Access to information) Act 1972

Exemption Category: None

Contact Officer: Scott Donegan, AM Service Delivery
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Background papers open to inspection: WYFRS Safeguarding Policy PRE-POL-002
WYFRS Safeguarding Procedure PRE-PRO-002

Annexes: None

1 Introduction

- 1.1 West Yorkshire Fire and Rescue Service is a reporting authority for situations where abuse or neglect has taken place, is threatened or where an omission of care has been identified or is suspected. The local authority's statutory duty of care applies to the protection of children and vulnerable adults, from abuse and neglect. As we are a reporting agency only, no member of staff will investigate any incident of abuse unless they have been designated a specific role as part of a formal safeguarding authority investigation.
- 1.2 Wherever possible, our decision to raise a cause for concern or safeguarding referral is made in conjunction with the person concerned if they have the capacity to contribute to the decision.

2 Information

- 2.1 From the 1 January 2021 to 31 December 2021, 178 Cause for Concern cases were raised by WYFRS personnel. 87 (48.8%) of these cases were subsequently assessed as having a safeguarding issue and 90 (50.5%) were assessed as vulnerable individuals in need of further support. One further record was uncategorised¹ or duplicated. No cases were categorised as soft intelligence.
- 2.2 The total number of cases raised during the year represents a 87% increase on the previous calendar year, 2020. This is may be due to fewer visits completed during 2020 because of the pandemic; improved knowledge and confidence amongst staff in identifying and reporting causes for concern; or a general increase in the occurrence of abuse, neglect and self-neglect within households across West Yorkshire.
- 2.3 Table 1: Decisions made by designated safeguarding managers by district

| District | No. of Cause for Concerns raised |
|-------------------------|----------------------------------|
| Bradford Total | 37 |
| Safeguarding | 12 |
| Calderdale Total | 50 |
| Safeguarding | 20 |
| Kirklees Total | 17 |
| Safeguarding | 6 |
| Leeds Total | 72 |
| Safeguarding | 49 |
| Wakefield Total | 2 |
| Safeguarding | 0 |

¹ Definition of uncategorised – a case where the field on the Cause for Concern form has been left blank by the raiser and the designated officer.

2.4 It should be noted, the lower number of causes for concern being submitted for safeguarding within Wakefield district is not that they have not been identified by staff and crews, but they are being referred directly to the successful Live Well social care scheme which operates in Wakefield. Also, hoarding cases, unlike other districts, are not passed through via the safeguarding process; they also are referred direct to Live Well.

3 Process review

- 3.1** The current safeguarding procedure was introduced in 2019. It introduced the idea of reporting soft intelligence and designated safeguarding advisors. A new Cause for Concern form had also been developed and introduced.
- 3.2** A process review was commissioned in March 2021. Among the issues looked at were the raising and recording of Cause for Concerns; the quality of completed forms; the decision-making process and whether the safeguarding process was a suitable vehicle for the reporting of soft intelligence.
- 3.3** The results of the review would inform changes to the process and inform the re-development of the e-learning package and training content.
- 3.4** The methodology used was a consultation exercise which comprised of individual interviews with firefighters and prevention staff who had recently submitted a Cause of Concern, designated safety advisors and members of the safeguarding audit team. Quantitative and qualitative data drawn from the forms submitted and the audit results, was also referred to. As well as individual interviews, the district prevention managers and central prevention managers also attended a workshop, in which the findings were shared and discussed.
- 3.5** The outcome of the review found that although the current process is working well, it could be improved further. It was agreed the role of designated safeguarding advisor would be removed but the role of designated safeguarding manager ²would remain.
- 3.6** The Cause for Concern form would need to be reviewed and updated to reflect the changes agreed. The form changes would help support the safeguarding process, ensuring its efficiency and effectiveness.
- 3.7** To ensure the quality of form completion and the correct processes are being followed, the quarterly audit will now be replaced by a quality assurance process. This process will be evidenced within quarterly performance meetings so that any further development opportunities may be identified.
- 3.8** Reporting soft intelligence will now be removed from the safeguarding process but a new process will be developed which will ensure any information is reported directly to the police.
- 3.9** Most of these changes are awaiting the finalisation of the changes to the Cause for Concern form – this has been delayed due to other IT system changes.

² These are not posts. The role of designated safeguarding manager is carried out by the five district prevention managers.

4 E-learning and Training

- 4.1 The changes identified during the review process, have be incorporated into the current safeguarding e-learning module for staff and crews. A revised version of the e-learning package (excluding the changes in 4.9) was delivered to staff in October 2021.
- 4.2 A short bite-sized video about the completion of the Cause for Concern form, is currently available for frontline staff on the WYFRS intranet.
- 4.3 A refresher training session was delivered to the district prevention managers and the Central Prevention Managers in November 2021.

5 Financial Implications

- 5.1 There are no financial implications resulting from this report

6 Legal Implications

- 6.1 The Chief Legal & Governance Officer has considered this report and has no observations to make at the time of submission of this report but may provide legal advice at the committee meeting and/or respond to any requests by members for legal advice made at the meeting.

7 Human Resource and Diversity Implications

- 7.1 Implementation of the Safeguarding Procedure and the related training of employees supports the safeguarding of children & vulnerable adults. Equality and diversity issues relating to children and vulnerable adults are referred to the appropriate safeguarding unit at the time of referral.

8 Equality Impact Assessment

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| Are the recommendations within this report subject to Equality Impact Assessment as outlined in the EIA guidance? (EIA guidance and form 2020 form.docx (westyorksfire.gov.uk)) | No |
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9 Health, Safety and Wellbeing Implications

- 9.1 The implementation of robust safeguarding procedures will help ensure the safety of vulnerable adults and children across West Yorkshire.
- 9.2 All Operational staff are trained on safeguarding responsibilities. Police assistance will be immediately requested where there is threat of immediate danger to members of the community or firefighters.

10 Environmental Implications

- 10.1 There are no environmental implications arising directly from this report.

11 Your Fire and Rescue Service Priorities

- We will reduce the risks to the communities of West Yorkshire
- We will continue to develop ways of working which improve the safety & effectiveness of our firefighters
- We will work efficiently to provide value for money and make the best use of reserves to provide an effective service
- We will be innovative and work smarter throughout the service
- We will invest in information and communication technology, digital and data, to deliver our service in smarter ways

12 Recommendations

12.1 That Community Safety Committee note the content of this report and

- Continue to actively promote the Authority's commitment to preventing abuse and safeguarding children and vulnerable adults.
- Support the internal safeguarding processes implemented under the Procedure.